

ST	MONTH	CLEC ID	METRIC_ID	GEOGRAPHY	METRIC_DESC	PRODUCT_DESC	STANDARD	FRP PERF	CLEC PERF	FRP DEN	CLEC DEN	FRP NUM	CLEC NUM	DIFF	STANDARD DEV	Z SCORE
NH	1-Jan-13	AGGR	PO-1-01-6020	Entire State	Average Response Time - Customer Service Record (CSR)	EDI	Parity with Retail plus not more than four (4) seconds	NA	3.34	NA	1257	NA	4,203.00	3.34	0.00	
NH	1-Jan-13	AGGR	PO-1-01-6030	Entire State	Average Response Time - Customer Service Record (CSR)	CORBA	Parity with Retail plus not more than four (4) seconds	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	PO-1-01-6050	Entire State	Average Response Time - Customer Service Record (CSR)	WEB GUI/LSI/W	Parity with Retail plus not more than seven (7) seconds	NA	3.14	NA	2632	NA	8,276.00	3.14	0.00	
NH	1-Jan-13	AGGR	PO-1-02-6020	Entire State	Average Response Time - Due Date Availability	EDI	Parity with Retail plus not more than four (4) seconds	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	PO-1-02-6030	Entire State	Average Response Time - Due Date Availability	CORBA	Parity with Retail plus not more than four (4) seconds	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	PO-1-02-6050	Entire State	Average Response Time - Due Date Availability	WEB GUI/LSI/W	Parity with Retail plus not more than seven (7) seconds	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	PO-1-03-6020	Entire State	Average Response Time - Address Validation	EDI	Parity with Retail plus not more than four (4) seconds	NA	10.76	NA	445	NA	4,786.00	10.76	0.00	
NH	1-Jan-13	AGGR	PO-1-03-6030	Entire State	Average Response Time - Address Validation	CORBA	Parity with Retail plus not more than four (4) seconds	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	PO-1-03-6050	Entire State	Average Response Time - Address Validation	WEB GUI/LSI/W	Parity with Retail plus not more than seven (7) seconds	NA	8.60	NA	663	NA	5,701.00	8.60	0.00	
NH	1-Jan-13	AGGR	PO-1-04-6020	Entire State	Average Response Time - Product & Service Availability	EDI	Parity with Retail plus not more than ten (10) seconds	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	PO-1-04-6050	Entire State	Average Response Time - Product & Service Availability	WEB GUI/LSI/W	Parity with Retail plus not more than ten (10) seconds	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	PO-1-05-6020	Entire State	Average Response Time - Telephone Number Availability & Reservation	EDI	Parity with Retail plus not more than four (4) seconds	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	PO-1-05-6030	Entire State	Average Response Time - Telephone Number Availability & Reservation	CORBA	Parity with Retail plus not more than four (4) seconds	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	PO-1-05-6050	Entire State	Average Response Time - Telephone Number Availability & Reservation	WEB GUI/LSI/W	Parity with Retail plus not more than seven (7) seconds	NA	15.52	NA	71	NA	1,102.00	15.52	0.00	
NH	1-Jan-13	AGGR	PO-1-06-6020	Entire State	Average Response Time - Mechanized Loop Qualification - xDSL	EDI	Parity with Retail plus not more than four (4) seconds	NA	5.00	NA	5	NA	25.00	5.00	0.00	
NH	1-Jan-13	AGGR	PO-1-06-6030	Entire State	Average Response Time - Mechanized Loop Qualification - xDSL	CORBA	Parity with Retail plus not more than four (4) seconds	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	PO-1-06-6050	Entire State	Average Response Time - Mechanized Loop Qualification - xDSL	WEB GUI/LSI/W	Parity with Retail plus not more than seven (7) seconds	NA	7.78	NA	510	NA	3,966.00	7.78	0.00	
NH	1-Jan-13	AGGR	PO-1-07-6020	Entire State	Average Response Time - Rejected Query+	EDI	Parity with Retail plus not more than four (4) seconds	NA	3.33	NA	307	NA	1,021.00	3.33	0.00	
NH	1-Jan-13	AGGR	PO-1-07-6030	Entire State	Average Response Time - Rejected Query+	CORBA	Parity with Retail plus not more than four (4) seconds	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	PO-1-07-6050	Entire State	Average Response Time - Rejected Query+	WEB GUI/LSI/W	Parity with Retail plus not more than seven (7) seconds	NA	3.42	NA	1699	NA	5,814.00	3.42	0.00	
NH	1-Jan-13	AGGR	PO-1-08-6020	Entire State	% Timeouts	EDI	not greater than 0.33%	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	PO-1-08-6030	Entire State	% Timeouts	CORBA	not greater than 0.33%	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	PO-1-08-6050	Entire State	% Timeouts	WEB GUI/LSI/W	not greater than 0.33%	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	PO-1-09-6020	Entire State	Parsed CSR	EDI	Parity with Retail plus not more than 10 seconds	NA	3.59	NA	1078	NA	3,868.00	3.59	0.00	
NH	1-Jan-13	AGGR	PO-1-09-6030	Entire State	Parsed CSR	CORBA	Parity with Retail plus not more than 10 seconds	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	PO-2-02-6010	Entire State	OSS Interface Availability - Prime-Time	WPTS	>= 99.5%	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	PO-2-02-6020	Entire State	OSS Interface Availability - Prime Time	EDI	>=99.5%	NA	100.00	NA	27000	NA	27,000.00	100.00	0.00	
NH	1-Jan-13	AGGR	PO-2-02-6030	Entire State	OSS Interface Availability - Prime Time	CORBA	>=99.5%	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	PO-2-02-6060	Entire State	OSS Interface Availability - Prime Time	Maintenance - Electronic Bonding Inter	>=99.5%	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	PO-2-02-6080	Entire State	OSS Interface Availability - Prime Time	Maintenance Web GUI (RETAS) / Pre-	>=99.5%	NA	100.00	NA	27000	NA	27,000.00	100.00	0.00	
NH	1-Jan-13	AGGR	PO-2-03-6010	Entire State	OSS Interface Availability - Non-Prime-Time	WPTS	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	PO-2-03-6020	Entire State	OSS Interface Availability - Non-Prime Time	EDI	No Standard	NA	100.00	NA	18720	NA	18,720.00	100.00	0.00	
NH	1-Jan-13	AGGR	PO-2-03-6030	Entire State	OSS Interface Availability - Non-Prime Time	CORBA	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	PO-2-03-6060	Entire State	OSS Interface Availability - Non-Prime Time	Maintenance - Electronic Bonding Inter	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	PO-2-03-6080	Entire State	OSS Interface Availability - Non-Prime Time	Maintenance Web GUI (RETAS) / Pre-	No Standard	NA	100.00	NA	18720	NA	18,720.00	100.00	0.00	
NH	1-Jan-13	AGGR	PO-3-02-1000	Entire State	% Answered within 30 Seconds - Ordering	Resale & UNE combined	80% within 30 Seconds	NA	95.90	NA	2290	NA	2,196.00	95.90	0.00	
NH	1-Jan-13	AGGR	PO-3-04-1000	Entire State	% Answered within 30 Seconds - Repair	Resale & UNE combined	80% within 30 Seconds	NA	95.13	NA	4500	NA	4,281.00	95.13	0.00	
NH	1-Jan-13	AGGR	PO-4-01-6622	Entire State	% Change Management Notices Sent on Time	Change Confirmation - Type 2 - Regul	95%	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	PO-4-01-6661	Entire State	% Change Management Notices Sent on Time	Change Notification: Type 3 - Industry	95%	NA	100.00	NA	2	NA	2.00	100.00	0.00	
NH	1-Jan-13	AGGR	PO-4-01-6662	Entire State	% Change Management Notices Sent on Time	Change Confirmation: Type 3 - Industry	95%	NA	100.00	NA	1	NA	1.00	100.00	0.00	
NH	1-Jan-13	AGGR	PO-4-01-6671	Entire State	% Change Management Notices Sent on Time	Change Notification: Type 1 - Emerger	95%	NA	100.00	NA	2	NA	2.00	100.00	0.00	
NH	1-Jan-13	AGGR	PO-4-02-6622	Entire State	Change Management Notice - Delay one (1) to seven (7) days	Change Confirmation - Type 2 - Regul	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	PO-4-02-6661	Entire State	Change Management Notice - Delay one (1) to seven (7) days	Change Notification: Type 3 - Industry	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	PO-4-02-6662	Entire State	Change Management Notice - Delay one (1) to seven (7) days	Change Confirmation: Type 3 - Industry	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	PO-4-02-6671	Entire State	Change Management Notice - Delay one (1) to seven (7) days	Change Notification: Type 1 - Emerger	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	PO-4-03-6622	Entire State	Change Management Notice - Delay eight (8) plus days	Change Confirmation - Type 2 - Regul	No delayed notices & documentation over 8 calendar	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	PO-4-03-6661	Entire State	Change Management Notice - Delay eight (8) plus days	Change Notification: Type 3 - Industry	No delayed notices & documentation over 8 calendar	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	PO-4-03-6662	Entire State	Change Management Notice - Delay eight (8) plus days	Change Confirmation: Type 3 - Industry	No delayed notices & documentation over 8 calendar	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	PO-4-03-6671	Entire State	Change Management Notice - Delay eight (8) plus days	Change Notification: Type 1 - Emerger	No delayed notices & documentation over 8 calendar	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	PO-5-01-6000	Entire State	% On Time Notice of Interface Outage	Systems Metrics	95%	NA	75.00	NA	4	NA	3.00	75.00	0.00	
NH	1-Jan-13	AGGR	PO-6-01-6000	Entire State	Software Validation	Systems Metrics	<= 5%	NA	R3	NA	R3	NA	NA	0.00	0.00	

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NH	1-Jan-13	AGGR	PO-7-01-6000	Entire State	% Software Problem Resolution Timeliness	Systems Metrics	>=95%	NA	R3	NA	R3	NA	R3	0.00	0.00	
NH	1-Jan-13	AGGR	PO-7-02-6000	Entire State	Delay Hours - Software Resolution - Change - Transactions failed - no	Systems Metrics	48 hours	NA	R3	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	PO-7-03-6000	Entire State	Delay Hours - Software Resolution - Change - Transactions failed with	Systems Metrics	10 days	NA	R3	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	PO-7-04-6000	Entire State	Delay Hours - Failed/Rejected Test Deck Transactions - Transactions failed	Systems Metrics	48 hours	NA	R3	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	PO-8-01-6000	Entire State	% On Time - Manual Loop Qualification	Systems Metrics	95% within 48 Hours	NA	100.00	NA	22	NA	22.00	100.00	0.00	
NH	1-Jan-13	AGGR	PO-8-02-6000	Entire State	% On Time - Engineering Record Request	Systems Metrics	95% within 72 Hours	NA	100.00	NA	2	NA	2.00	100.00	0.00	
NH	1-Jan-13	AGGR	OR-1-02-2320	Entire State	% On Time LSRC - Flow Through	Resale POTS/Pre-qualified Complex	95% within 2 Hours	NA	96.70	NA	91	NA	88.00	96.70	0.00	
NH	1-Jan-13	AGGR	OR-1-02-3140	Entire State	% On Time LSRC - Flow Through	UNE POTS Platform	95% Within 2 Hours	NA	98.24	NA	227	NA	223.00	98.24	0.00	
NH	1-Jan-13	AGGR	OR-1-02-3331	Entire State	% On Time LSRC - Flow Through	UNE Loop/Pre-qualified Complex/LNP	95% within 2 Hours	NA	95.75	NA	1200	NA	1,149.00	95.75	0.00	
NH	1-Jan-13	AGGR	OR-1-04-2210	Entire State	% On Time LSRC/ASRC - No Facility Check (Electronic - No Flow Through)	Resale Specials DS0	95% within 48 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	OR-1-04-2211	Entire State	% On Time LSRC/ASRC - No Facility Check (Electronic - No Flow Through)	Resale Specials DS1	95% within 48 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	OR-1-04-2213	Entire State	% On Time LSRC/ASRC - No Facility Check (Electronic - No Flow Through)	Resale Specials DS3	95% within 48 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	OR-1-04-2214	Entire State	% On Time LSRC/ASRC - No Facility Check (Electronic - No Flow Through)	Resale Specials (Non DS0, Non DS1 &	95% within 48 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	OR-1-04-2320	Entire State	% On Time LSRC/ASRC - No Facility Check (Electronic - No Flow Through)	Resale POTS/Pre-qualified Complex	95% within 24 Hours	NA	100.00	NA	58	NA	58.00	100.00	0.00	
NH	1-Jan-13	AGGR	OR-1-04-2341	Entire State	% On Time LSRC/ASRC - No Facility Check (Electronic - No Flow Through)	Resale 2-Wire Digital Services	95% within 72 Hours	NA	100.00	NA	5	NA	5.00	100.00	0.00	
NH	1-Jan-13	AGGR	OR-1-04-3140	Entire State	% On Time LSRC/ASRC - No Facility Check (Electronic - No Flow Through)	UNE POTS Platform	95% Within 24 Hours	NA	100.00	NA	119	NA	119.00	100.00	0.00	
NH	1-Jan-13	AGGR	OR-1-04-3210	Entire State	% On Time LSRC/ASRC - No Facility Check (Electronic - No Flow Through)	UNE Specials DS0	95% within 48 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	OR-1-04-3331	Entire State	% On Time LSRC/ASRC - No Facility Check (Electronic - No Flow Through)	UNE Loop/Pre-qualified Complex/LNP	95% within 24 Hours	NA	93.18	NA	557	NA	519.00	93.18	0.00	
NH	1-Jan-13	AGGR	OR-1-04-3340	Entire State	% On Time LSRC/ASRC - No Facility Check (Electronic - No Flow Through)	UNE 2-Wire xDSL - Line Sharing & Lin	95% within 72 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	OR-1-04-3341	Entire State	% On Time LSRC/ASRC - No Facility Check (Electronic - No Flow Through)	UNE 2-Wire Digital Services	95% within 72 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	OR-1-04-3342	Entire State	% On Time LSRC/ASRC - No Facility Check (Electronic - No Flow Through)	UNE 2-Wire xDSL Loops	95% within 72 Hours	NA	92.31	NA	13	NA	12.00	92.31	0.00	
NH	1-Jan-13	AGGR	OR-1-06-2210	Entire State	% On Time LSRC/ASRC - Facility Check (Electronic - No Flow-through)	Resale Specials DS0	95% within five business days	NA	100.00	NA	1	NA	1.00	100.00	0.00	
NH	1-Jan-13	AGGR	OR-1-06-2211	Entire State	% On Time LSRC/ASRC - Facility Check (Electronic - No Flow-through)	Resale Specials DS1	95% within five business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	OR-1-06-2213	Entire State	% On Time LSRC/ASRC - Facility Check (Electronic - No Flow-through)	Resale Specials DS3	95% within five business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	OR-1-06-2214	Entire State	% On Time LSRC/ASRC - Facility Check (Electronic - No Flow-through)	Resale Specials (Non DS0, Non DS1 &	95% within five business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	OR-1-06-2320	Entire State	% On Time LSRC/ASRC - Facility Check (Electronic - No Flow-through)	Resale POTS/Pre-qualified Complex	95% within 72 Hours	NA	100.00	NA	10	NA	10.00	100.00	0.00	
NH	1-Jan-13	AGGR	OR-1-06-2341	Entire State	% On Time LSRC/ASRC - Facility Check (Electronic - No Flow-through)	Resale 2-Wire Digital Services	95% within 72 Hours	NA	100.00	NA	5	NA	5.00	100.00	0.00	
NH	1-Jan-13	AGGR	OR-1-06-3140	Entire State	% On Time LSRC/ASRC - Facility Check (Electronic - No Flow-through)	UNE POTS Platform	95% Within 72 Hours	NA	100.00	NA	12	NA	12.00	100.00	0.00	
NH	1-Jan-13	AGGR	OR-1-06-3210	Entire State	% On Time LSRC/ASRC - Facility Check (Electronic - No Flow-through)	UNE Specials DS0	95% within five business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	OR-1-06-3211	Entire State	% On Time LSRC/ASRC - Facility Check (Electronic - No Flow-through)	UNE Specials DS1	95% within five business days	NA	100.00	NA	19	NA	19.00	100.00	0.00	
NH	1-Jan-13	AGGR	OR-1-06-3213	Entire State	% On Time LSRC/ASRC - Facility Check (Electronic - No Flow-through)	UNE Specials DS3	95% within five business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	OR-1-06-3214	Entire State	% On Time LSRC/ASRC - Facility Check (Electronic - No Flow-through)	UNE Specials (Non DS0, Non DS1 & N	95% within five business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	OR-1-06-3331	Entire State	% On Time LSRC/ASRC - Facility Check (Electronic - No Flow-through)	UNE Loop/Pre-qualified Complex/LNP	95% within 72 Hours	NA	100.00	NA	21	NA	21.00	100.00	0.00	
NH	1-Jan-13	AGGR	OR-1-06-3341	Entire State	% On Time LSRC/ASRC - Facility Check (Electronic - No Flow-through)	UNE 2-Wire Digital Services	95% within 72 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	OR-1-06-3342	Entire State	% On Time LSRC/ASRC - Facility Check (Electronic - No Flow-through)	UNE 2-Wire xDSL Loops	95% within 72 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	OR-1-08-3210	Entire State	% On Time ASRC - No Facility Check (Fax/Mail)	UNE Specials DS0	95% within 72 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	OR-1-10-3210	Entire State	% On Time ASRC - Facility Check (Fax/Mail)	UNE Specials DS0	95% within six business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	OR-1-10-3211	Entire State	% On Time ASRC - Facility Check (Fax/Mail)	UNE Specials DS1	95% within six business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	OR-1-10-3213	Entire State	% On Time ASRC - Facility Check (Fax/Mail)	UNE Specials DS3	95% within six business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	OR-1-10-3214	Entire State	% On Time ASRC - Facility Check (Fax/Mail)	UNE Specials (Non DS0, Non DS1 & N	95% within six business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	OR-1-12-5020	Entire State	% On Time FOC	Interconnection Trunks (CLEC) (<=	192 95% on time 10 Business Days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	OR-1-12-5030	Entire State	% On Time FOC	Interconnection Trunks (CLEC) (>	192 Negotiated Process	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	OR-1-13-5000	Entire State	% On Time Design Layout Record (DLR)	Interconnection Trunks (CLEC)	95% on time 10 Business Days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	OR-1-19-5020	Entire State	% On Time Response - Request for Inbound Augment Trunks	FairPoint Inbound Augment Trunks (<=	95% on time	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	OR-1-19-5030	Entire State	% On Time Response - Request for Inbound Augment Trunks	FairPoint Inbound Augment Trunks (>	Negotiated Process	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	OR-2-02-2320	Entire State	% On Time LSR Reject (Flow-Through)	Resale POTS/Pre-qualified Complex	95% within 2 Hours	NA	100.00	NA	1	NA	1.00	100.00	0.00	
NH	1-Jan-13	AGGR	OR-2-02-3140	Entire State	% On Time LSR Reject (Flow-Through)	UNE POTS Platform	95% Within 2 Hours	NA	100.00	NA	1	NA	1.00	100.00	0.00	
NH	1-Jan-13	AGGR	OR-2-02-3331	Entire State	% On Time LSR Reject (Flow-Through)	UNE Loop/Pre-qualified Complex/LNP	95% within 2 Hours	NA	100.00	NA	14	NA	14.00	100.00	0.00	
NH	1-Jan-13	AGGR	OR-2-04-2200	Entire State	% On Time LSR/ASR Reject - No Facility Check (Electronic - No Flow-	Resale Specials	95% within 48 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	OR-2-04-2320	Entire State	% On Time LSR/ASR Reject - No Facility Check (Electronic - No Flow-	Resale POTS/Pre-qualified Complex	95% within 24 Hours	NA	100.00	NA	21	NA	21.00	100.00	0.00	
NH	1-Jan-13	AGGR	OR-2-04-2341	Entire State	% On Time LSR/ASR Reject - No Facility Check (Electronic - No Flow-	Resale 2-Wire Digital Services	95% within 72 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	

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NH	1-Jan-13	AGGR	OR-2-04-3100	Entire State	% On Time LSR/ASR Reject - No Facility Check (Electronic - No Flow-	UNE POTS Platform	95% Within 24 Hours	NA	100.00	NA	44	NA	44.00	100.00	0.00	
NH	1-Jan-13	AGGR	OR-2-04-3200	Entire State	% On Time LSR/ASR Reject - No Facility Check (Electronic - No Flow-	UNE Specials	95% within 48 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	OR-2-04-3331	Entire State	% On Time LSR/ASR Reject - No Facility Check (Electronic - No Flow-	UNE Loop/Pre-qualified Complex/LNP	95% within 24 Hours	NA	100.00	NA	122	NA	122.00	100.00	0.00	
NH	1-Jan-13	AGGR	OR-2-04-3340	Entire State	% On Time LSR/ASR Reject - No Facility Check (Electronic - No Flow-	UNE 2-Wire xDSL - Line Sharing & Lin	95% within 72 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	OR-2-04-3341	Entire State	% On Time LSR/ASR Reject - No Facility Check (Electronic - No Flow-	UNE 2-Wire Digital Services	95% within 72 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	OR-2-04-3342	Entire State	% On Time LSR/ASR Reject - No Facility Check (Electronic - No Flow-	UNE 2-Wire xDSL Loops	95% within 72 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	OR-2-06-2200	Entire State	% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-	Resale Specials	95% within five (5) business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	OR-2-06-2320	Entire State	% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-	Resale POTS/Pre-qualified Complex	95% within 72 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	OR-2-06-2341	Entire State	% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-	Resale 2-Wire Digital Services	95% within 72 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	OR-2-06-3140	Entire State	% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-	UNE POTS Platform	95% Within 72 Hours	NA	100.00	NA	5	NA	5.00	100.00	0.00	
NH	1-Jan-13	AGGR	OR-2-06-3210	Entire State	% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-	UNE Specials DS0	95% within five (5) business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	OR-2-06-3211	Entire State	% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-	UNE Specials DS1	95% within five (5) business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	OR-2-06-3213	Entire State	% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-	UNE Specials DS3	95% within five (5) business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	OR-2-06-3214	Entire State	% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-	UNE Specials (Non DS0 Non DS1 & N	95% within five (5) business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	OR-2-06-3331	Entire State	% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-	UNE Loop/Pre-qualified Complex/LNP	95% within 72 Hours	NA	100.00	NA	2	NA	2.00	100.00	0.00	
NH	1-Jan-13	AGGR	OR-2-06-3341	Entire State	% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-	UNE 2-Wire Digital Services	95% within 72 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	OR-2-06-3342	Entire State	% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-	UNE 2-Wire xDSL Loops	95% within 72 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	OR-2-08-3200	Entire State	% On Time Reject - No Facility Check (Fax)	UNE Specials	95% within 72 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	OR-2-10-3200	Entire State	% On Time Reject - Facility Check (Fax)	UNE Specials	95% within six business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	OR-2-12-5020	Entire State	% On Time Trunk ASR Reject	Interconnection Trunks (CLEC) (<= 192	95% on time less than or equal to seven (7) business	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	OR-2-12-5030	Entire State	% On Time Trunk ASR Reject	Interconnection Trunks (CLEC) (> 192	Negotiated Process	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	OR-3-01-2000	Entire State	% Rejects	Resale	No Standard	NA	10.55	NA	218	NA	23.00	10.55	0.00	
NH	1-Jan-13	AGGR	OR-3-01-3000	Entire State	% Rejects	UNE	No Standard	NA	5.41	NA	591	NA	32.00	5.41	0.00	
NH	1-Jan-13	AGGR	OR-3-02-1000	Entire State	% LSR Resubmission Not Rejected	Resale & UNE combined (EDI)	95%	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	OR-4-11-1000	Entire State	% Completed orders with neither a PCN nor BCN sent	Resale & UNE combined (EDI)	0.25% of PONs that received neither a PCN nor a BCN	NA	0.57	NA	1751	NA	10.00	0.57	0.00	
NH	1-Jan-13	AGGR	OR-4-16-1000	Entire State	% Provisioning Completion Notifiers sent within one (1) Business Day	Resale & UNE combined (EDI)	95% of PCNs sent within one (1) business day	NA	98.11	NA	742	NA	728.00	98.11	0.00	
NH	1-Jan-13	AGGR	OR-4-17-1000	Entire State	% Billing Completion Notifiers sent on time	Resale & UNE combined (EDI)	95.50%	NA	99.14	NA	1749	NA	1,734.00	99.14	0.00	
NH	1-Jan-13	AGGR	OR-5-01-2000	Entire State	% Flow Through - Total	Resale	No Standard Developed	NA	60.13	NA	153	NA	92.00	60.13	0.00	
NH	1-Jan-13	AGGR	OR-5-01-3112	Entire State	% Flow Through - Total	UNE POTS - Loop	No Standard Developed	NA	93.28	NA	268	NA	250.00	93.28	0.00	
NH	1-Jan-13	AGGR	OR-5-01-3121	Entire State	% Flow Through - Total	UNE POTS - Other	No Standard Developed	NA	86.60	NA	1254	NA	1,086.00	86.60	0.00	
NH	1-Jan-13	AGGR	OR-5-01-3140	Entire State	% Flow Through - Total	UNE POTS Platform	No Standard Developed	NA	70.68	NA	324	NA	229.00	70.68	0.00	
NH	1-Jan-13	AGGR	OR-5-03-2000	Entire State	% Flow Through Achieved	Resale	95% for % flow-through achieved	NA	66.92	NA	130	NA	87.00	66.92	0.00	
NH	1-Jan-13	AGGR	OR-5-03-3112	Entire State	% Flow Through Achieved	UNE POTS - Loop	95% for % flow through achieved	NA	93.94	NA	264	NA	248.00	93.94	0.00	
NH	1-Jan-13	AGGR	OR-5-03-3121	Entire State	% Flow Through Achieved	UNE POTS - Other	95% for % flow through achieved	NA	86.60	NA	1254	NA	1,086.00	86.60	0.00	
NH	1-Jan-13	AGGR	OR-5-03-3140	Entire State	% Flow Through Achieved	UNE POTS Platform	95% for % flow through achieved	NA	70.59	NA	323	NA	228.00	70.59	0.00	
NH	1-Jan-13	AGGR	OR-6-01-1000	Entire State	% Service Order Accuracy	Resale and UNE Loop/Complex/LNP (<=	95% Orders without FairPoint Errors	NA	97.09	NA	103	NA	100.00	97.09	0.00	
NH	1-Jan-13	AGGR	OR-6-03-2000	Entire State	% Accuracy - LSRC	Resale	not more than 5% of LSRCs resent due to FairPoint	NA	3.17	NA	63	NA	2.00	3.17	0.00	
NH	1-Jan-13	AGGR	OR-6-03-3140	Entire State	% Accuracy - LSRC	UNE POTS Platform	not more than 5% of LSRCs resent due to FairPoint	NA	5.63	NA	160	NA	9.00	5.63	0.00	
NH	1-Jan-13	AGGR	OR-6-03-3331	Entire State	% Accuracy - LSRC	UNE Loop/Complex/LNP	not more than 5% of LSRCs resent due to FairPoint	NA	4.67	NA	749	NA	35.00	4.67	0.00	
NH	1-Jan-13	AGGR	OR-6-04-1040	Entire State	% Accuracy - Directory Listing	All Directory Listings (combined Stand-	95% orders without Verizon errors	NA	13.17	NA	334	NA	44.00	13.17	0.00	
NH	1-Jan-13	AGGR	OR-7-01-2000	Entire State	% Order Confirmation/Rejects sent within Three (3) Business Days	Resale	95%	NA	99.35	NA	153	NA	152.00	99.35	0.00	
NH	1-Jan-13	AGGR	OR-7-01-3140	Entire State	% Order Confirmation/Rejects sent within Three (3) Business Days	UNE POTS Platform	95%	NA	99.20	NA	374	NA	371.00	99.20	0.00	
NH	1-Jan-13	AGGR	OR-7-01-3331	Entire State	% Order Confirmation/Rejects sent within Three (3) Business Days	UNE Loop	95%	NA	100.00	NA	279	NA	279.00	100.00	0.00	
NH	1-Jan-13	AGGR	OR-8-01-2000	Entire State	% Acknowledgements on Time	Resale	95% within two (2) hours	NA	100.00	NA	7	NA	7.00	100.00	0.00	
NH	1-Jan-13	AGGR	OR-8-01-3000	Entire State	% Acknowledgements on Time	UNE	95% within two (2) hours	NA	100.00	NA	93	NA	93.00	100.00	0.00	
NH	1-Jan-13	AGGR	OR-9-01-2000	Entire State	% Acknowledgement Completeness	Resale	99%	NA	63.64	NA	11	NA	7.00	63.64	0.00	
NH	1-Jan-13	AGGR	OR-9-01-3000	Entire State	% Acknowledgement Completeness	UNE	99%	NA	70.99	NA	131	NA	93.00	70.99	0.00	
NH	1-Jan-13	AGGR	OR-10-01-1000	Entire State	% of PON Exceptions Resolved Within Three (3) Business Days	Resale & UNE combined	95% resolved within three (3) Business Days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	OR-10-02-1000	Entire State	% of PON Exceptions Resolved Within Ten (10) Business Days	Resale & UNE combined	99% resolved within ten (10) business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	OR-11-01-1130	Entire State	% Resale/UNE-P Provider Notifications in Days	Resale & UNE-P combined	95% in two (2) Calendar Days	NA	100.00	NA	188	NA	188.00	100.00	0.00	
NH	1-Jan-13	AGGR	OR-13-01-3523	Entire State	% of Large Job Hot Cut Project Negotiations Completed	UNE Loop - Large Job Hot Cut	98% within four business days	NA	NA	NA	NA	NA	NA	0.00	0.00	

ST	MONTH	CLEC ID	METRIC_ID	GEOGRAPHY	METRIC_DESC	PRODUCT_DESC	STANDARD	FRP PERF	CLEC PERF	FRP DEN	CLEC DEN	FRP NUM	CLEC NUM	DIFF	STANDARD DEV	Z SCORE
NH	1-Jan-13	AGGR	PR-1-01-2110	Entire State	Average Interval Offered - Total No Dispatch	Resale POTS Business	Parity with FP Retail	1.52	1.40	806	52	1227	73.00	-0.12	0.00	-1.34
NH	1-Jan-13	AGGR	PR-1-01-2120	Entire State	Average Interval Offered - Total No Dispatch	Resale POTS Residence	Parity with FP Retail	1.28	1.20	3176	5	4059	6.00	-0.08	0.00	
NH	1-Jan-13	AGGR	PR-1-01-2341	Entire State	Average Interval Offered - Total No Dispatch	Resale 2-Wire Digital Services	Parity with FP Retail	9.00	NA	6	NA	54	NA	-9.00	0.00	
NH	1-Jan-13	AGGR	PR-1-01-3140	Entire State	Average Interval Offered - Total No Dispatch	UNE POTS Platform	Parity With FP Retail	1.33	2.10	3982	183	5286	385.00	0.78	0.00	-2.32
NH	1-Jan-13	AGGR	PR-1-01-3341	Entire State	Average Interval Offered - Total No Dispatch	UNE 2-Wire Digital Services	Parity with FP Retail	9.00	NA	6	NA	54	NA	-9.00	0.00	
NH	1-Jan-13	AGGR	PR-1-01-3342	Entire State	Average Interval Offered - Total No Dispatch	UNE 2-Wire xDSL Loops	No Standard	NA	3.58	NA	12	NA	43.00	3.58	0.00	
NH	1-Jan-13	AGGR	PR-1-01-3343	Entire State	Average Interval Offered - Total No Dispatch	UNE 2-Wire xDSL - Line Sharing	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	PR-1-01-3345	Entire State	Average Interval Offered - Total No Dispatch	UNE 2-Wire xDSL - Line Splitting	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	PR-1-02-2341	Entire State	Average Interval Offered - Total Dispatch	Resale 2-Wire Digital Services	Parity with FP Retail	5.00	NA	1	NA	5	NA	-5.00	0.00	
NH	1-Jan-13	AGGR	PR-1-02-3341	Entire State	Average Interval Offered - Total Dispatch	UNE 2-Wire Digital Services	Parity with FP Retail	5.00	NA	1	NA	5	NA	-5.00	0.00	
NH	1-Jan-13	AGGR	PR-1-02-3342	Entire State	Average Interval Offered - Total Dispatch	UNE 2-Wire xDSL Loops	No Standard	NA	5.22	NA	32	NA	167.00	5.22	0.00	
NH	1-Jan-13	AGGR	PR-1-02-3343	Entire State	Average Interval Offered - Total Dispatch	UNE 2-Wire xDSL - Line Sharing	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	PR-1-02-3345	Entire State	Average Interval Offered - Total Dispatch	UNE 2-Wire xDSL - Line Splitting	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	PR-1-03-2110	Entire State	Average Interval Offered - Dispatch one (1) to five (5) Lines	Resale POTS Business	Parity with FP Retail	4.53	3.29	131	7	593	23.00	-1.24	0.00	2.07
NH	1-Jan-13	AGGR	PR-1-03-2120	Entire State	Average Interval Offered - Dispatch one (1) to five (5) Lines	Resale POTS Residence	Parity with FP Retail	5.01	NA	238	NA	1192	NA	-5.01	0.00	
NH	1-Jan-13	AGGR	PR-1-03-3112	Entire State	Average Interval Offered - Dispatch one (1) to five (5) Lines	UNE POTS Loop	Parity with FP Retail	4.84	4.66	369	32	1785	149.00	-0.18	0.00	0.19
NH	1-Jan-13	AGGR	PR-1-03-3140	Entire State	Average Interval Offered - Dispatch one (1) to five (5) Lines	UNE POTS Platform	Parity With FP Retail	4.84	4.52	369	23	1785	104.00	-0.32	0.00	-0.33
NH	1-Jan-13	AGGR	PR-1-04-2100	Entire State	Average Interval Offered - Dispatch six (6) to nine (9) Lines	Resale POTS	Parity with FP Retail	6.00	NA	9	NA	54	NA	-6.00	0.00	
NH	1-Jan-13	AGGR	PR-1-04-3112	Entire State	Average Interval Offered - Dispatch six (6) to nine (9) Lines	UNE POTS Loop	Parity with FP Retail	6.00	NA	9	NA	54	NA	-6.00	0.00	
NH	1-Jan-13	AGGR	PR-1-04-3140	Entire State	Average Interval Offered - Dispatch six (6) to nine (9) Lines	UNE POTS Platform	Parity With FP Retail	6.00	0.00	9	1	54	0.00	-6.00	0.00	
NH	1-Jan-13	AGGR	PR-1-05-2100	Entire State	Average Interval Offered - Dispatch (>= 10 Lines)	Resale POTS	Parity with FP Retail	11.00	NA	2	NA	22	NA	-11.00	0.00	
NH	1-Jan-13	AGGR	PR-1-05-3112	Entire State	Average Interval Offered - Dispatch (>= 10 Lines)	UNE POTS Loop	Parity with FP Retail	11.00	1.00	2	1	22	1.00	-10.00	0.00	
NH	1-Jan-13	AGGR	PR-1-05-3140	Entire State	Average Interval Offered - Dispatch (>= 10 Lines)	UNE POTS Platform	Parity With FP Retail	11.00	NA	2	NA	22	NA	-11.00	0.00	
NH	1-Jan-13	AGGR	PR-1-06-2210	Entire State	Average Interval Offered - Specials DS0	Resale DS0	Parity with FP Retail	5.88	5.00	8	1	47	5.00	-0.88	0.00	
NH	1-Jan-13	AGGR	PR-1-06-3210	Entire State	Average Interval Offered - Specials DS0	UNE DS0	Parity with FP Retail	5.88	NA	8	NA	47	NA	-5.88	0.00	
NH	1-Jan-13	AGGR	PR-1-07-2211	Entire State	Average Interval Offered - Specials DS1	Resale DS1	Parity with FP Retail	10.29	8.00	59	1	607	8.00	-2.29	0.00	
NH	1-Jan-13	AGGR	PR-1-07-3211	Entire State	Average Interval Offered - Specials DS1	UNE DS1	Parity with FP Retail	10.29	8.00	59	20	607	160.00	-2.29	0.00	1.27
NH	1-Jan-13	AGGR	PR-1-08-2213	Entire State	Average Interval Offered - Specials DS3	Resale DS3	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	PR-1-08-3213	Entire State	Average Interval Offered - Specials DS3	UNE DS3	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	PR-1-09-3511	Entire State	Average Interval Offered - Total	UNE EEL Backbone	No Standard	NA	12.00	NA	1	NA	12.00	12.00	0.00	
NH	1-Jan-13	AGGR	PR-1-09-3512	Entire State	Average Interval Offered - Total	UNE EEL Loop	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	PR-1-09-3530	Entire State	Average Interval Offered - Total	UNE IOF	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	PR-1-09-5020	Entire State	Average Interval Offered - Total	Interconnection Trunks ((CLEC) <= 192	Parity with FP Retail	NA	10.67	NA	3	NA	32.00	10.67	0.00	5.00
NH	1-Jan-13	AGGR	PR-1-09-5030	Entire State	Average Interval Offered - Total	Interconnection Trunks ((CLEC) > 192	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	PR-1-12-2103	Entire State	Average Interval Offered - Disconnects	Resale POTS/Complex	Parity with FP Retail	1.14	NA	7	NA	8	NA	-1.14	0.00	
NH	1-Jan-13	AGGR	PR-1-12-2200	Entire State	Average Interval Offered - Disconnects	Resale Specials	Parity with FP Retail	8.36	NA	45	NA	376	NA	-8.36	0.00	
NH	1-Jan-13	AGGR	PR-1-12-3133	Entire State	Average Interval Offered - Disconnects	UNE POTS & Complex	Parity with FP Retail	1.14	NA	7	NA	8	NA	-1.14	0.00	
NH	1-Jan-13	AGGR	PR-1-12-3200	Entire State	Average Interval Offered - Disconnects	UNE Specials	Parity with FP Retail	8.36	4.43	45	68	376	301.00	-3.93	0.00	5.00
NH	1-Jan-13	AGGR	PR-1-13-3525	Entire State	Average Interval Offered - Hot Cuts - No Dispatch	UNE POTS Loop - Batch Hot Cut (all fir	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	PR-1-13-3529	Entire State	Average Interval Offered - Hot Cuts - No Dispatch	UNE POTS Loop - Basic Hot Cut (21 fir	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	PR-3-01-2100	Entire State	% Completed in one (1) Day one (1) to five (5) Lines - No Dispatch	Resale POTS	Parity with FP Retail	62.50	33.33	568	3	355	1.00	-29.17	0.00	
NH	1-Jan-13	AGGR	PR-3-01-3140	Entire State	% Completed in one (1) Day one (1) to five (5) Lines - No Dispatch	UNE POTS Platform	Parity with FP Retail	62.50	80.00	568	30	355	24.00	17.50	0.00	1.79
NH	1-Jan-13	AGGR	PR-3-03-3343	Entire State	% Completed in three (3) Days one (1) to five (5) Lines - No Dispatch	UNE 2-Wire xDSL - Line Sharing	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	PR-3-03-3343a	Entire State	% Completed in three (3) Days one (1) to five (5) Lines - No Dispatch	UNE 2-Wire xDSL - Line Sharing	95% within the lesser of three (3) business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	PR-3-03-3345	Entire State	% Completed in three (3) Days one (1) to five (5) Lines - No Dispatch	UNE 2-Wire xDSL - Line Splitting	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	PR-3-03-3345a	Entire State	% Completed in three (3) Days one (1) to five (5) Lines - No Dispatch	UNE 2-Wire xDSL - Line Splitting	95% within the lesser of three (3) business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	PR-3-06-2100	Entire State	% Completed in three (3) Days one (1) to five (5) Lines - Dispatch	Resale POTS	Parity with FP Retail	20.46	16.67	347	6	71	1.00	-3.79	0.00	-0.67
NH	1-Jan-13	AGGR	PR-3-06-3113	Entire State	% Completed in three (3) Days one (1) to five (5) Lines - Dispatch	UNE POTS Loop New	Parity with FP Retail	20.46	16.13	347	31	71	5.00	-4.33	0.00	-0.80
NH	1-Jan-13	AGGR	PR-3-06-3140	Entire State	% Completed in three (3) Days one (1) to five (5) Lines - Dispatch	UNE POTS Platform	Parity with FP Retail	20.46	33.33	347	21	71	7.00	12.87	0.00	1.12
NH	1-Jan-13	AGGR	PR-3-08-3534	Entire State	% Completed in five (5) Days - No Dispatch	UNE Basic Hot Cut Loops (1-10 lines)	95%	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	PR-3-09-2100	Entire State	% Completed in five (5) Days one (1) to five (5) Lines - Dispatch	Resale POTS	Parity with FP Retail	74.06	100.00	347	6	257	6.00	25.94	0.00	0.96

ST	MONTH	CLEC ID	METRIC_ID	GEOGRAPHY	METRIC_DESC	PRODUCT_DESC	STANDARD	FRP PERF	CLEC PERF	FRP DEN	CLEC DEN	FRP NUM	CLEC NUM	DIFF	STANDARD DEV	Z SCORE
NH	1-Jan-13	AGGR	PR-3-09-3113	Entire State	% Completed in five (5) Days one (1) to five (5) Lines - Dispatch	UNE POTS Loop New	Parity with FP Retail	74.06	64.52	347	31	257	20.00	-9.55	0.00	-1.34
NH	1-Jan-13	AGGR	PR-3-09-3140	Entire State	% Completed in five (5) Days one (1) to five (5) Lines - Dispatch	UNE POTS Platform	Parity with FP Retail	74.06	76.19	347	21	257	16.00	2.13	0.00	0.08
NH	1-Jan-13	AGGR	PR-3-10-3341	Entire State	% Completed in six (6) Days one (1) to five (5) Lines - Total	UNE 2-Wire Digital Loops	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	PR-3-10-3342	Entire State	% Completed in six (6) Days one (1) to five (5) Lines - Total	UNE 2-Wire xDSL Loops	95%	NA	100.00	NA	23	NA	23.00	100.00	0.00	
NH	1-Jan-13	AGGR	PR-3-11-3528	Entire State	% Completed in 10 Business Days	UNE POTS Loop Basic Hot Cut (11 to :95%		NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	PR-3-12-3531	Entire State	% Completed in 15 Business Days	UNE POTS Loop Large Job Hot Cut (1: No Standard		NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	PR-3-12-3532	Entire State	% Completed in 15 Business Days	UNE POTS Loop Large Job Hot Cut (6 No Standard		NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	PR-3-13-3531	Entire State	% Completed in 26 Business Days	UNE POTS Loop Large Job Hot Cut (1:98%		NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	PR-3-13-3532	Entire State	% Completed in 26 Business Days	UNE POTS Loop Large Job Hot Cut (6 98%		NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	PR-4-01-2210	Entire State	% Missed Appointment - FairPoint - Total	Resale Specials DS0	Parity with FP Retail	71.43	NA	7	NA	5	NA	-71.43	0.00	
NH	1-Jan-13	AGGR	PR-4-01-2211	Entire State	% Missed Appointment - FairPoint - Total	Resale Specials DS1	Parity with FP Retail	18.18	NA	55	NA	10	NA	-18.18	0.00	
NH	1-Jan-13	AGGR	PR-4-01-2213	Entire State	% Missed Appointment - FairPoint - Total	Resale Specials DS3	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	PR-4-01-2214	Entire State	% Missed Appointment - FairPoint - Total	Resale Specials (Non DS0, Non DS1 & N	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	PR-4-01-3210	Entire State	% Missed Appointment - FairPoint - Total	UNE Specials DS0	Parity with FP Retail	71.43	NA	7	NA	5	NA	-71.43	0.00	
NH	1-Jan-13	AGGR	PR-4-01-3211	Entire State	% Missed Appointment - FairPoint - Total	UNE Specials DS1	Parity with FP Retail	18.18	0.00	55	17	10	0.00	-18.18	0.00	1.60
NH	1-Jan-13	AGGR	PR-4-01-3213	Entire State	% Missed Appointment - FairPoint - Total	UNE Specials DS3	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	PR-4-01-3214	Entire State	% Missed Appointment - FairPoint - Total	UNE Specials (Non DS0, Non DS1 & N	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	PR-4-01-3510	Entire State	% Missed Appointment - FairPoint - Total	UNE EEL	Parity with FP Retail	18.18	0.00	55	1	10	0.00	-18.18	0.00	
NH	1-Jan-13	AGGR	PR-4-01-3530	Entire State	% Missed Appointment - FairPoint - Total	UNE IOF	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	PR-4-02-2100	Entire State	Average Delay Days - Total	Resale POTS	Parity with FP Retail	3.72	1.18	178	11	663	13.00	-2.54	8.18	1.86
NH	1-Jan-13	AGGR	PR-4-02-2200	Entire State	Average Delay Days - Total	Resale Specials	Parity with FP Retail	11.33	NA	15	NA	170	NA	-11.33	9.51	
NH	1-Jan-13	AGGR	PR-4-02-2341	Entire State	Average Delay Days - Total	Resale 2-Wire Digital Services	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	PR-4-02-3100	Entire State	Average Delay Days - Total	UNE POTS	Parity with FP Retail	3.72	1.32	178	19	663	25.00	-2.41	8.18	2.11
NH	1-Jan-13	AGGR	PR-4-02-3200	Entire State	Average Delay Days - Total	UNE Specials	Parity with FP Retail	11.33	NA	15	NA	170	NA	-11.33	9.51	
NH	1-Jan-13	AGGR	PR-4-02-3341	Entire State	Average Delay Days - Total	UNE 2-Wire Digital Services	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	PR-4-02-3342	Entire State	Average Delay Days - Total	UNE 2-Wire xDSL Loops	Parity with FP Retail	10.20	1.40	5	5	51	7.00	-8.80	14.18	
NH	1-Jan-13	AGGR	PR-4-02-3343	Entire State	Average Delay Days - Total	UNE 2-Wire xDSL - Line Sharing	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	PR-4-02-3345	Entire State	Average Delay Days - Total	UNE 2-Wire xDSL - Line Splitting	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	PR-4-02-3510	Entire State	Average Delay Days - Total	UNE EEL	Parity with FP Retail	11.90	NA	10	NA	119	NA	-11.90	7.09	
NH	1-Jan-13	AGGR	PR-4-02-3530	Entire State	Average Delay Days - Total	UNE IOF	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	PR-4-02-5000	Entire State	Average Delay Days - Total	Interconnection Trunks (CLEC)	None: Analysis Only	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	PR-4-03-2100	Entire State	% Missed Appointment - Customer	Resale POTS	No Standard	NA	18.03	NA	61	NA	11.00	18.03	0.00	
NH	1-Jan-13	AGGR	PR-4-03-2200	Entire State	% Missed Appointment - Customer	Resale Specials	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	PR-4-03-2341	Entire State	% Missed Appointment - Customer	Resale 2-Wire Digital Services	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	PR-4-03-3100	Entire State	% Missed Appointment - Customer	UNE POTS	No Standard	NA	8.19	NA	232	NA	19.00	8.19	0.00	
NH	1-Jan-13	AGGR	PR-4-03-3200	Entire State	% Missed Appointment - Customer	UNE Specials	No Standard	NA	0.00	NA	18	NA	0.00	0.00	0.00	
NH	1-Jan-13	AGGR	PR-4-03-3341	Entire State	% Missed Appointment - Customer	UNE 2-Wire Digital Services	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	PR-4-03-3342	Entire State	% Missed Appointment - Customer	UNE 2-Wire xDSL Loops	No Standard	NA	14.29	NA	35	NA	5.00	14.29	0.00	
NH	1-Jan-13	AGGR	PR-4-03-3343	Entire State	% Missed Appointment - Customer	UNE 2-Wire xDSL - Line Sharing	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	PR-4-03-3345	Entire State	% Missed Appointment - Customer	UNE 2-Wire xDSL - Line Splitting	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	PR-4-03-3510	Entire State	% Missed Appointment - Customer	UNE EEL	No Standard	NA	0.00	NA	1	NA	0.00	0.00	0.00	
NH	1-Jan-13	AGGR	PR-4-03-3530	Entire State	% Missed Appointment - Customer	UNE IOF	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	PR-4-03-5000	Entire State	% Missed Appointment - Customer	Interconnection Trunks (CLEC)	No Standard	NA	0.00	NA	3	NA	0.00	0.00	0.00	
NH	1-Jan-13	AGGR	PR-4-04-2100	Entire State	% Missed Appointment - FairPoint - Dispatch	Resale POTS	Parity with FP Retail	18.51	14.29	416	7	77	1.00	-4.22	0.00	0.30
NH	1-Jan-13	AGGR	PR-4-04-2341	Entire State	% Missed Appointment - FairPoint - Dispatch	Resale 2-Wire Digital Services	Parity with FP Retail	0.00	NA	1	NA	0	NA	0.00	0.00	
NH	1-Jan-13	AGGR	PR-4-04-3113	Entire State	% Missed Appointment - FairPoint - Dispatch	UNE POTS Loop New	Parity with FP Retail	18.51	16.13	416	31	77	5.00	-2.38	0.00	0.04
NH	1-Jan-13	AGGR	PR-4-04-3140	Entire State	% Missed Appointment - FairPoint - Dispatch	UNE POTS Platform	Parity with FP Retail	18.51	4.00	416	25	77	1.00	-14.51	0.00	1.70
NH	1-Jan-13	AGGR	PR-4-04-3341	Entire State	% Missed Appointment - FairPoint - Dispatch	UNE 2-Wire Digital Services	Parity with FP Retail	0.00	NA	1	NA	0	NA	0.00	0.00	
NH	1-Jan-13	AGGR	PR-4-04-3343	Entire State	% Missed Appointment - FairPoint - Dispatch	UNE 2-Wire xDSL - Line Sharing	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	PR-4-04-3345	Entire State	% Missed Appointment - FairPoint - Dispatch	UNE 2-Wire xDSL - Line Splitting	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	PR-4-05-2100	Entire State	% Missed Appointment - FairPoint - No Dispatch	Resale POTS	Parity with FP Retail	2.63	18.52	3847	54	101	10.00	15.89	0.00	-5.00

ST	MONTH	CLEC ID	METRIC_ID	GEOGRAPHY	METRIC_DESC	PRODUCT_DESC	STANDARD	FRP PERF	CLEC PERF	FRP DEN	CLEC DEN	FRP NUM	CLEC NUM	DIFF	STANDARD DEV	Z SCORE
NH	1-Jan-13	AGGR	PR-4-05-2341	Entire State	% Missed Appointment - FairPoint - No Dispatch	Resale 2-Wire Digital Services	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	PR-4-05-3113	Entire State	% Missed Appointment - FairPoint - No Dispatch	UNE POTS Loop New	Parity with FP Retail	2.63	0.00	3847	2	101	0.00	-2.63	0.00	
NH	1-Jan-13	AGGR	PR-4-05-3140	Entire State	% Missed Appointment - FairPoint - No Dispatch	UNE POTS Platform	Parity with FP Retail	2.63	3.55	3847	169	101	6.00	0.92	0.00	-0.98
NH	1-Jan-13	AGGR	PR-4-05-3341	Entire State	% Missed Appointment - FairPoint - No Dispatch	UNE 2-Wire Digital Services	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	PR-4-05-3343	Entire State	% Missed Appointment - FairPoint - No Dispatch	UNE 2-Wire xDSL - Line Sharing	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	PR-4-05-3345	Entire State	% Missed Appointment - FairPoint - No Dispatch	UNE 2-Wire xDSL - Line Splitting	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	PR-4-07-3540	Entire State	% On Time Performance - LNP Only	UNE LNP	95% on time	NA	98.48	NA	1186	NA	1,168.00	98.48	0.00	
NH	1-Jan-13	AGGR	PR-4-08-2200	Entire State	% Missed Appointment - Customer - Due to Late Order Confirmation	Resale Specials	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	PR-4-08-2341	Entire State	% Missed Appointment - Customer - Due to Late Order Confirmation	Resale 2-Wire Digital Services	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	PR-4-08-3200	Entire State	% Missed Appointment - Customer - Due to Late Order Confirmation	UNE Specials	No Standard	NA	0.00	NA	18	NA	0.00	0.00	0.00	
NH	1-Jan-13	AGGR	PR-4-08-3341	Entire State	% Missed Appointment - Customer - Due to Late Order Confirmation	UNE 2-Wire Digital Services	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	PR-4-08-3342	Entire State	% Missed Appointment - Customer - Due to Late Order Confirmation	UNE 2-Wire xDSL Loops	No Standard	NA	0.00	NA	35	NA	0.00	0.00	0.00	
NH	1-Jan-13	AGGR	PR-4-14-3342	Entire State	% Completed On Time - 2-Wire xDSL	UNE 2-Wire xDSL Loops	95% on time	NA	94.29	NA	35	NA	33.00	94.29	0.00	
NH	1-Jan-13	AGGR	PR-4-15-5000	Entire State	% On Time Provisioning - Trunks	Interconnection Trunks (CLEC)	95% on time	NA	100.00	NA	3	NA	3.00	100.00	0.00	
NH	1-Jan-13	AGGR	PR-5-01-2100	Entire State	% Missed Appointment - FairPoint - Facilities	Resale POTS	Parity with FP Retail	0.96	0.00	416	7	4	0.00	-0.96	0.00	1.52
NH	1-Jan-13	AGGR	PR-5-01-2200	Entire State	% Missed Appointment - FairPoint - Facilities	Resale Specials	Parity with FP Retail	1.61	NA	62	NA	1	NA	-1.61	0.00	
NH	1-Jan-13	AGGR	PR-5-01-2341	Entire State	% Missed Appointment - FairPoint - Facilities	Resale 2-Wire Digital Services	Parity with FP Retail	0.00	NA	1	NA	0	NA	0.00	0.00	
NH	1-Jan-13	AGGR	PR-5-01-3112	Entire State	% Missed Appointment - FairPoint - Facilities	UNE POTS Loop	Parity with FP Retail	0.96	0.00	416	33	4	0.00	-0.96	0.00	0.63
NH	1-Jan-13	AGGR	PR-5-01-3140	Entire State	% Missed Appointment - FairPoint - Facilities	UNE POTS Platform	Parity With FP Retail	0.96	0.00	416	25	4	0.00	-0.96	0.00	0.81
NH	1-Jan-13	AGGR	PR-5-01-3200	Entire State	% Missed Appointment - FairPoint - Facilities	UNE Specials	Parity with FP Retail	1.61	0.00	62	18	1	0.00	-1.61	0.00	0.76
NH	1-Jan-13	AGGR	PR-5-01-3341	Entire State	% Missed Appointment - FairPoint - Facilities	UNE 2-Wire Digital Services	Parity with FP Retail	0.00	NA	1	NA	0	NA	0.00	0.00	
NH	1-Jan-13	AGGR	PR-5-01-3342	Entire State	% Missed Appointment - FairPoint - Facilities	UNE 2-Wire xDSL Loops	Parity with VADI/DSNO and Retail Line Sharing	4.84	0.00	1569	29	76	0.00	-4.84	0.00	0.71
NH	1-Jan-13	AGGR	PR-5-01-3343	Entire State	% Missed Appointment - FairPoint - Facilities	UNE 2-Wire xDSL - Line Sharing	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	PR-5-01-3345	Entire State	% Missed Appointment - FairPoint - Facilities	UNE 2-Wire xDSL - Line Splitting	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	PR-5-01-5000	Entire State	% Missed Appointment - FairPoint - Facilities	Interconnection Trunks (CLEC)	Parity with FP Retail	NA	0.00	NA	3	NA	0.00	0.00	0.00	
NH	1-Jan-13	AGGR	PR-5-02-2100	Entire State	% Orders Held for Facilities > 15 Days	Resale POTS	Parity with FP Retail	0.24	0.00	416	7	1	0.00	-0.24	0.00	2.13
NH	1-Jan-13	AGGR	PR-5-02-2200	Entire State	% Orders Held for Facilities > 15 Days	Resale Specials	Parity with FP Retail	0.00	NA	62	NA	0	NA	0.00	0.00	
NH	1-Jan-13	AGGR	PR-5-02-2341	Entire State	% Orders Held for Facilities > 15 Days	Resale 2-Wire Digital Services	Parity with FP Retail	0.00	NA	1	NA	0	NA	0.00	0.00	
NH	1-Jan-13	AGGR	PR-5-02-3112	Entire State	% Orders Held for Facilities > 15 Days	UNE POTS Loop	Parity with FP Retail	0.24	0.00	416	33	1	0.00	-0.24	0.00	1.45
NH	1-Jan-13	AGGR	PR-5-02-3140	Entire State	% Orders Held for Facilities > 15 Days	UNE POTS Platform	Parity With FP Retail	0.24	0.00	416	25	1	0.00	-0.24	0.00	1.58
NH	1-Jan-13	AGGR	PR-5-02-3200	Entire State	% Orders Held for Facilities > 15 Days	UNE Specials	Parity with FP Retail	0.00	0.00	62	18	0	0.00	0.00	0.00	5.00
NH	1-Jan-13	AGGR	PR-5-02-3341	Entire State	% Orders Held for Facilities > 15 Days	UNE 2-Wire Digital Services	Parity with FP Retail	0.00	NA	1	NA	0	NA	0.00	0.00	
NH	1-Jan-13	AGGR	PR-5-02-3342	Entire State	% Orders Held for Facilities > 15 Days	UNE 2-Wire xDSL Loops	Parity with VADI/DSNO and Retail Line Sharing	0.57	0.00	1569	29	9	0.00	-0.57	0.00	1.03
NH	1-Jan-13	AGGR	PR-5-02-3343	Entire State	% Orders Held for Facilities > 15 Days	UNE 2-Wire xDSL - Line Sharing	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	PR-5-02-3345	Entire State	% Orders Held for Facilities > 15 Days	UNE 2-Wire xDSL - Line Splitting	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	PR-5-02-5000	Entire State	% Orders Held for Facilities > 15 Days	Interconnection Trunks (CLEC)	Parity with FP Retail	NA	0.00	NA	3	NA	0.00	0.00	0.00	
NH	1-Jan-13	AGGR	PR-5-03-5000	Entire State	% Orders Held for Facilities > 60 Days	Interconnection Trunks (CLEC)	Parity with FP Retail	NA	0.00	NA	3	NA	0.00	0.00	0.00	
NH	1-Jan-13	AGGR	PR-5-04-3112	Entire State	% Orders Cancelled (> five (5) days) after Due Date - Due to Facilities	UNE POTS Loop	No Standard	NA	0.00	NA	43	NA	0.00	0.00	0.00	
NH	1-Jan-13	AGGR	PR-5-04-3200	Entire State	% Orders Cancelled (> five (5) days) after Due Date - Due to Facilities	UNE Specials	No Standard	NA	0.00	NA	6	NA	0.00	0.00	0.00	
NH	1-Jan-13	AGGR	PR-5-04-3341	Entire State	% Orders Cancelled (> five (5) days) after Due Date - Due to Facilities	UNE 2-Wire Digital Services	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	PR-5-04-3342	Entire State	% Orders Cancelled (> five (5) days) after Due Date - Due to Facilities	UNE 2-Wire xDSL Loops	No Standard	NA	0.00	NA	44	NA	0.00	0.00	0.00	
NH	1-Jan-13	AGGR	PR-6-01-2100	Entire State	% Installation Troubles reported within 30 Days	Resale POTS	Parity with FP Retail for Found Troubles	6.54	9.52	1406	21	92	2.00	2.98	0.00	-1.01
NH	1-Jan-13	AGGR	PR-6-01-2200	Entire State	% Installation Troubles reported within 30 Days	Resale Specials	Parity with FP Retail for Found Troubles	2.08	NA	48	NA	1	NA	-2.08	0.00	
NH	1-Jan-13	AGGR	PR-6-01-2341	Entire State	% Installation Troubles reported within 30 Days	Resale 2-Wire Digital Services	Parity with FP Retail for Found Troubles	0.00	NA	16	NA	0	NA	0.00	0.00	
NH	1-Jan-13	AGGR	PR-6-01-3113	Entire State	% Installation Troubles reported within 30 Days	UNE POTS - Loop - New	Parity with FP Retail for Found Troubles	4.92	9.21	569	76	28	7.00	4.29	0.00	-1.72
NH	1-Jan-13	AGGR	PR-6-01-3140	Entire State	% Installation Troubles reported within 30 Days	UNE POTS Platform	Parity With FP Retail For Found Troubles	6.54	0.54	1406	186	92	1.00	-6.01	0.00	3.74
NH	1-Jan-13	AGGR	PR-6-01-3200	Entire State	% Installation Troubles reported within 30 Days	UNE Specials	Parity with FP Retail for Found Troubles	2.08	0.00	48	18	1	0.00	-2.08	0.00	0.60
NH	1-Jan-13	AGGR	PR-6-01-3341	Entire State	% Installation Troubles reported within 30 Days	UNE 2-Wire Digital Services	Parity with FP Retail for Found Troubles	4.92	NA	569	NA	28	NA	-4.92	0.00	
NH	1-Jan-13	AGGR	PR-6-01-3342	Entire State	% Installation Troubles reported within 30 Days	UNE 2-Wire xDSL Loops	Parity with FP Retail for Found Troubles	4.92	9.80	569	51	28	5.00	4.88	0.00	-1.69
NH	1-Jan-13	AGGR	PR-6-01-3343	Entire State	% Installation Troubles reported within 30 Days	UNE 2-Wire xDSL - Line Sharing	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	PR-6-01-3345	Entire State	% Installation Troubles reported within 30 Days	UNE 2-Wire xDSL - Line Splitting	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	

ST	MONTH	CLEC ID	METRIC_ID	GEOGRAPHY	METRIC_DESC	PRODUCT_DESC	STANDARD	FRP PERF	CLEC PERF	FRP DEN	CLEC DEN	FRP NUM	CLEC NUM	DIFF	STANDARD DEV	Z SCORE
NH	1-Jan-13	AGGR	PR-6-01-5000	Entire State	% Installation Troubles reported within 30 Days	Interconnection Trunks (CLEC)	Parity with FP Retail for Found Troubles	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	PR-6-02-3520	Entire State	% Installation Troubles reported within seven (7) Days	UNE Loop Basic Hot Cut (all line size)	2%	NA	0.00	NA	71	NA	0.00	0.00	0.00	
NH	1-Jan-13	AGGR	PR-6-02-3523	Entire State	% Installation Troubles reported within seven (7) Days	UNE Loop - Large Job Hot Cut (all line size)	2%	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	PR-6-02-3525	Entire State	% Installation Troubles reported within seven (7) Days	UNE Loop - Batch Hot Cut (all line size)	2%	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	PR-6-03-2100	Entire State	% Installation Troubles reported within 30 Days - FOK/TOK/CPE	Resale POTS	No Standard	NA	0.00	NA	21	NA	0.00	0.00	0.00	
NH	1-Jan-13	AGGR	PR-6-03-2200	Entire State	% Installation Troubles reported within 30 Days - FOK/TOK/CPE	Resale Specials	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	PR-6-03-2341	Entire State	% Installation Troubles reported within 30 Days - FOK/TOK/CPE	Resale 2-Wire Digital Services	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	PR-6-03-3112	Entire State	% Installation Troubles reported within 30 Days - FOK/TOK/CPE	UNE POTS Loop	No Standard	NA	0.00	NA	76	NA	0.00	0.00	0.00	
NH	1-Jan-13	AGGR	PR-6-03-3140	Entire State	% Installation Troubles reported within 30 Days - FOK/TOK/CPE	UNE POTS Platform	No Standard	NA	1.08	NA	186	NA	2.00	1.08	0.00	
NH	1-Jan-13	AGGR	PR-6-03-3200	Entire State	% Installation Troubles reported within 30 Days - FOK/TOK/CPE	UNE Specials	No Standard	NA	16.67	NA	18	NA	3.00	16.67	0.00	
NH	1-Jan-13	AGGR	PR-6-03-3341	Entire State	% Installation Troubles reported within 30 Days - FOK/TOK/CPE	UNE 2-Wire Digital Services	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	PR-6-03-3342	Entire State	% Installation Troubles reported within 30 Days - FOK/TOK/CPE	UNE 2-Wire xDSL Loops	No Standard	NA	7.55	NA	53	NA	4.00	7.55	0.00	
NH	1-Jan-13	AGGR	PR-6-03-3343	Entire State	% Installation Troubles reported within 30 Days - FOK/TOK/CPE	UNE 2-Wire xDSL - Line Sharing	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	PR-6-03-3345	Entire State	% Installation Troubles reported within 30 Days - FOK/TOK/CPE	UNE 2-Wire xDSL - Line Splitting	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	PR-6-03-5000	Entire State	% Installation Troubles reported within 30 Days - FOK/TOK/CPE	Interconnection Trunks (CLEC)	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	PR-8-01-2100	Entire State	Percent Open Orders in a Hold Status > 30 Days	Resale POTS	Parity with FairPoint Retail	3.45	9.84	4263	61	147	6.00	6.39	0.00	-2.56
NH	1-Jan-13	AGGR	PR-8-01-2200	Entire State	Percent Open Orders in a Hold Status > 30 Days	Resale Specials	Parity with FairPoint Retail	14.52	NA	62	NA	9	NA	-14.52	0.00	
NH	1-Jan-13	AGGR	PR-8-01-2341	Entire State	Percent Open Orders in a Hold Status > 30 Days	Resale 2-Wire Digital Services	Parity with FairPoint Retail	500.00	NA	1	NA	5	NA	-500.00	0.00	
NH	1-Jan-13	AGGR	PR-8-01-3100	Entire State	Percent Open Orders in a Hold Status > 30 Days	UNE POTS	Parity with FairPoint Retail	3.45	8.19	4263	232	147	19.00	4.74	0.00	-3.44
NH	1-Jan-13	AGGR	PR-8-01-3200	Entire State	Percent Open Orders in a Hold Status > 30 Days	UNE Specials	Parity with FairPoint Retail	14.52	5.56	62	18	9	1.00	-8.96	0.00	0.56
NH	1-Jan-13	AGGR	PR-8-01-3341	Entire State	Percent Open Orders in a Hold Status > 30 Days	UNE 2-Wire Digital Services	Parity with FairPoint Retail	500.00	NA	1	NA	5	NA	-500.00	0.00	
NH	1-Jan-13	AGGR	PR-8-01-3342	Entire State	Percent Open Orders in a Hold Status > 30 Days	UNE 2-Wire xDSL Loops	Parity with FairPoint Retail	14.29	2.86	7	35	1	1.00	-11.43	0.00	0.50
NH	1-Jan-13	AGGR	PR-8-01-3343	Entire State	Percent Open Orders in a Hold Status > 30 Days	UNE 2-Wire xDSL - Line Sharing	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	PR-8-01-3345	Entire State	Percent Open Orders in a Hold Status > 30 Days	UNE 2-Wire xDSL - Line Splitting	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	PR-8-01-3510	Entire State	Percent Open Orders in a Hold Status > 30 Days	UNE EEL	Parity with FairPoint Retail	12.73	100.00	55	1	7	1.00	87.27	0.00	
NH	1-Jan-13	AGGR	PR-8-01-3530	Entire State	Percent Open Orders in a Hold Status > 30 Days	UNE IOF	Parity with FairPoint Retail	0.00	NA	0	NA	1	NA	0.00	0.00	
NH	1-Jan-13	AGGR	PR-8-01-5000	Entire State	Percent Open Orders in a Hold Status > 30 Days	Interconnection Trunks (CLEC)	Parity with FairPoint Retail	NA	33.33	NA	3	NA	1.00	33.33	0.00	
NH	1-Jan-13	AGGR	PR-8-02-2100	Entire State	Percent Open Orders in a Hold Status > 90 Days	Resale POTS	Parity with FairPoint Retail	2.98	8.20	4263	61	127	5.00	5.22	0.00	-2.32
NH	1-Jan-13	AGGR	PR-8-02-2200	Entire State	Percent Open Orders in a Hold Status > 90 Days	Resale Specials	Parity with FairPoint Retail	11.29	NA	62	NA	7	NA	-11.29	0.00	
NH	1-Jan-13	AGGR	PR-8-02-2341	Entire State	Percent Open Orders in a Hold Status > 90 Days	Resale 2-Wire Digital Services	Parity with FairPoint Retail	500.00	NA	1	NA	5	NA	-500.00	0.00	
NH	1-Jan-13	AGGR	PR-8-02-3100	Entire State	Percent Open Orders in a Hold Status > 90 Days	UNE POTS	Parity with FairPoint Retail	2.98	6.90	4263	232	127	16.00	3.92	0.00	-3.10
NH	1-Jan-13	AGGR	PR-8-02-3200	Entire State	Percent Open Orders in a Hold Status > 90 Days	UNE Specials	Parity with FairPoint Retail	11.29	5.56	62	18	7	1.00	-5.73	0.00	0.20
NH	1-Jan-13	AGGR	PR-8-02-3341	Entire State	Percent Open Orders in a Hold Status > 90 Days	UNE 2-Wire Digital Services	Parity with FairPoint Retail	500.00	NA	1	NA	5	NA	-500.00	0.00	
NH	1-Jan-13	AGGR	PR-8-02-3342	Entire State	Percent Open Orders in a Hold Status > 90 Days	UNE 2-Wire xDSL Loops	Parity with FairPoint Retail	14.29	0.00	7	35	1	0.00	-14.29	0.00	0.97
NH	1-Jan-13	AGGR	PR-8-02-3343	Entire State	Percent Open Orders in a Hold Status > 90 Days	UNE 2-Wire xDSL - Line Sharing	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	PR-8-02-3345	Entire State	Percent Open Orders in a Hold Status > 90 Days	UNE 2-Wire xDSL - Line Splitting	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	PR-8-02-3510	Entire State	Percent Open Orders in a Hold Status > 90 Days	UNE EEL	Parity with FairPoint Retail	9.09	100.00	55	1	5	1.00	90.91	0.00	
NH	1-Jan-13	AGGR	PR-8-02-3530	Entire State	Percent Open Orders in a Hold Status > 90 Days	UNE IOF	Parity with FairPoint Retail	0.00	NA	0	NA	1	NA	0.00	0.00	
NH	1-Jan-13	AGGR	PR-8-02-5000	Entire State	Percent Open Orders in a Hold Status > 90 Days	Interconnection Trunks (CLEC)	Parity with FairPoint Retail	NA	33.33	NA	3	NA	1.00	33.33	0.00	
NH	1-Jan-13	AGGR	PR-9-01-3520	Entire State	% On Time Performance - Hot Cut	UNE Loop - Basic Hot Cut (all line size)	95% Completed Within Window	NA	100.00	NA	14	NA	14.00	100.00	0.00	
NH	1-Jan-13	AGGR	PR-9-01-3523	Entire State	% On Time Performance - Hot Cut	UNE Loop - Large Job Hot Cut (all line size)	95% Completed Within Window	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	PR-9-01-3525	Entire State	% On Time Performance - Hot Cut	UNE Loop - Batch Hot Cut Loop (all line size)	95% Completed Within Window	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	PR-9-04-3525	Entire State	% On Time Batch Due Date	UNE Loop - Batch Hot Cut	95% within six business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	PR-9-08-3533	Entire State	Average Duration of Hot Cut Installation Troubles	UNE POTS - Loop - Hot Cut Total	Parity with FairPoint Retail	18.41	NA	195	NA	3589	NA	-18.41	0.00	
NH	1-Jan-13	AGGR	MR-1-01-6050	Entire State	Average Response Time - Create Trouble	LSI-TA	Parity with Retail plus not more than four (4) seconds	2.47	24.71	10554	2595	26081	64,112.00	22.23	0.00	5.00
NH	1-Jan-13	AGGR	MR-1-02-6050	Entire State	Average Response Time - Status Trouble	LSI-TA	Parity with Retail plus not more than four (4) seconds	37.49	129.81	115076	97	4314329	12,592.00	92.32	0.00	5.00
NH	1-Jan-13	AGGR	MR-1-03-6050	Entire State	Average Response Time - Modify Trouble	LSI-TA	Parity with Retail plus not more than four (4) seconds	2.21	570.13	3222	206	7106	117,447.00	567.93	0.00	5.00
NH	1-Jan-13	AGGR	MR-1-04-6050	Entire State	Average Response Time - Request Cancellation of Trouble	LSI-TA	Parity with Retail plus not more than four (4) seconds	3.23	1,978.78	561	9	1810	17,809.00	1,975.55	0.00	5.00
NH	1-Jan-13	AGGR	MR-1-05-6050	Entire State	Average Response Time - Trouble Report History (by TN/Circuit)	LSI-TA	Parity with Retail plus not more than four (4) seconds	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	MR-1-06-6050	Entire State	Average Response Time - Test Trouble (POTS Only)	LSI-TA	Parity with Retail plus not more than four (4) seconds	NA	52.22	NA	509	NA	26,579.00	52.22	0.00	
NH	1-Jan-13	AGGR	MR-1-07-6060	Entire State	% On-Time Ticket Closure on Bonded Open Tickets by FairPoint.	EBTA	98% on-time	NA	NA	NA	NA	NA	NA	0.00	0.00	

ST	MONTH	CLEC ID	METRIC_ID	GEOGRAPHY	METRIC_DESC	PRODUCT_DESC	STANDARD	FRP PERF	CLEC PERF	FRP DEN	CLEC DEN	FRP NUM	CLEC NUM	DIFF	STANDARD DEV	Z SCORE
NH	1-Jan-13	AGGR	MR-1-07-6095	Entire State	% On-Time Ticket Closure on Bonded Open Tickets by FairPoint.	TAXI	98% on-time	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	MR-1-08-6060	Entire State	% On-Time - Create Trouble	EBTA	95% within 2 minutes	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	MR-1-08-6095	Entire State	% On-Time - Create Trouble	TAXI	95% within 2 minutes	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	MR-1-09-6060	Entire State	% On-Time - Status Trouble	EBTA	95% within 2 minutes	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	MR-1-09-6095	Entire State	% On-Time - Status Trouble	TAXI	95% within 2 minutes	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	MR-1-10-6080	Entire State	% On-Time - Modify Trouble	EBTA	95% within 2 minutes	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	MR-1-10-6095	Entire State	% On-Time - Modify Trouble	TAXI	95% within 2 minutes	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	MR-1-11-6060	Entire State	% On-Time - Request Cancellation of Trouble	EBTA	95% within 2 minutes	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	MR-1-11-6095	Entire State	% On-Time - Request Cancellation of Trouble	TAXI	95% within 2 minutes	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	MR-1-12-6060	Entire State	% On-Time - Test Trouble (POTS Only)	EBTA	95% within 2 minutes	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	MR-1-12-6095	Entire State	% On-Time - Test Trouble (POTS Only)	TAXI	95% within 2 minutes	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	MR-2-01-2200	Entire State	Network Trouble Report Rate	Resale Specials	Parity with FairPoint Retail	0.18	2.59	24410	116	45	3.00	2.40	0.00	-3.78
NH	1-Jan-13	AGGR	MR-2-01-3200	Entire State	Network Trouble Report Rate	UNE Specials	Parity with FairPoint Retail	0.18	186.36	24410	22	45	41.00	186.18	0.00	-5.00
NH	1-Jan-13	AGGR	MR-2-01-5000	Entire State	Network Trouble Report Rate	Interconnection Trunks (CLEC)	Parity with FairPoint Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	MR-2-02-2100	Entire State	Network Trouble Report Rate - Loop	Resale POTS	Parity with FairPoint Retail	0.79	0.31	221976	5418	1757	17.00	-0.48	0.00	4.35
NH	1-Jan-13	AGGR	MR-2-02-2341	Entire State	Network Trouble Report Rate - Loop	Resale 2-Wire Digital Services	Parity with FairPoint Retail	0.05	0.00	2078	290	1	0.00	-0.05	0.00	1.16
NH	1-Jan-13	AGGR	MR-2-02-3112	Entire State	Network Trouble Report Rate - Loop	UNE POTS Loop	Parity with FairPoint Retail	0.79	0.37	221976	22702	1757	84.00	-0.42	0.00	5.00
NH	1-Jan-13	AGGR	MR-2-02-3140	Entire State	Network Trouble Report Rate - Loop	UNE POTS Platform	Parity with FairPoint Retail	0.79	0.38	221976	19955	1757	76.00	-0.41	0.00	5.00
NH	1-Jan-13	AGGR	MR-2-02-3341	Entire State	Network Trouble Report Rate - Loop	UNE 2-Wire Digital Loops	Parity with FairPoint Retail	0.79	0.00	223125	2	1757	0.00	-0.79	0.00	
NH	1-Jan-13	AGGR	MR-2-02-3342	Entire State	Network Trouble Report Rate - Loop	UNE 2-Wire xDSL Loops	Parity with FairPoint Retail	0.79	1.02	223125	2550	1757	26.00	0.23	0.00	-1.40
NH	1-Jan-13	AGGR	MR-2-02-3343	Entire State	Network Trouble Report Rate - Loop	UNE 2-Wire xDSL - Line Sharing	Parity with VAD/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	MR-2-02-3345	Entire State	Network Trouble Report Rate - Loop	UNE 2-Wire xDSL - Line Splitting	Parity with VAD/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	MR-2-03-2100	Entire State	Network Trouble Report Rate - Central Office	Resale POTS	Parity with FairPoint Retail	0.13	0.11	221976	5418	263	6.00	-0.02	0.00	0.09
NH	1-Jan-13	AGGR	MR-2-03-2341	Entire State	Network Trouble Report Rate - Central Office	Resale 2-Wire Digital Services	Parity with FairPoint Retail	0.00	0.00	2078	290	0	0.00	0.00	0.00	5.00
NH	1-Jan-13	AGGR	MR-2-03-3112	Entire State	Network Trouble Report Rate - Central Office	UNE POTS Loop	Parity with FairPoint Retail	0.03	0.04	221976	22702	64	10.00	0.02	0.00	-1.41
NH	1-Jan-13	AGGR	MR-2-03-3140	Entire State	Network Trouble Report Rate - Central Office	UNE POTS Platform	Parity with FairPoint Retail	0.13	0.10	221976	19955	263	20.00	-0.03	0.00	0.94
NH	1-Jan-13	AGGR	MR-2-03-3341	Entire State	Network Trouble Report Rate - Central Office	UNE 2-Wire Digital Loops	Parity with FairPoint Retail	0.13	0.00	223125	2	263	0.00	-0.13	0.00	
NH	1-Jan-13	AGGR	MR-2-03-3342	Entire State	Network Trouble Report Rate - Central Office	UNE 2-Wire xDSL Loops	Parity with FairPoint Retail	0.03	0.04	223125	2550	64	1.00	0.01	0.00	-0.96
NH	1-Jan-13	AGGR	MR-2-03-3343	Entire State	Network Trouble Report Rate - Central Office	UNE 2-Wire xDSL - Line Sharing	Parity with VAD/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	MR-2-03-3345	Entire State	Network Trouble Report Rate - Central Office	UNE 2-Wire xDSL - Line Splitting	Parity with VAD/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	MR-2-04-2100	Entire State	% Subsequent Reports	Resale POTS	No Standard	NA	0.00	NA	23	NA	0.00	0.00	0.00	
NH	1-Jan-13	AGGR	MR-2-04-2341	Entire State	% Subsequent Reports	Resale 2-Wire Digital Services	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	MR-2-04-3112	Entire State	% Subsequent Reports	UNE POTS Loop	No Standard	NA	0.00	NA	94	NA	0.00	0.00	0.00	
NH	1-Jan-13	AGGR	MR-2-04-3140	Entire State	% Subsequent Reports	UNE POTS Platform	No Standard	NA	0.00	NA	96	NA	0.00	0.00	0.00	
NH	1-Jan-13	AGGR	MR-2-04-3341	Entire State	% Subsequent Reports	UNE 2-Wire Digital Loops	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	MR-2-04-3342	Entire State	% Subsequent Reports	UNE 2-Wire xDSL Loops	No Standard	NA	0.00	NA	27	NA	0.00	0.00	0.00	
NH	1-Jan-13	AGGR	MR-2-04-3343	Entire State	% Subsequent Reports	UNE 2-Wire xDSL - Line Sharing	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	MR-2-04-3345	Entire State	% Subsequent Reports	UNE 2-Wire xDSL - Line Splitting	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	MR-2-05-2100	Entire State	% CPE/TOK/FOK Trouble Report Rate	Resale POTS	No Standard	NA	0.28	NA	5418	NA	15.00	0.28	0.00	
NH	1-Jan-13	AGGR	MR-2-05-2200	Entire State	% CPE/TOK/FOK Trouble Report Rate	Resale Specials	No Standard	NA	1.72	NA	116	NA	2.00	1.72	0.00	
NH	1-Jan-13	AGGR	MR-2-05-2341	Entire State	% CPE/TOK/FOK Trouble Report Rate	Resale 2-Wire Digital Services	No Standard	NA	0.00	NA	290	NA	0.00	0.00	0.00	
NH	1-Jan-13	AGGR	MR-2-05-3112	Entire State	% CPE/TOK/FOK Trouble Report Rate	UNE POTS Loop	No Standard	NA	0.46	NA	22702	NA	104.00	0.46	0.00	
NH	1-Jan-13	AGGR	MR-2-05-3140	Entire State	% CPE/TOK/FOK Trouble Report Rate	UNE POTS Platform	No Standard	NA	0.49	NA	19955	NA	98.00	0.49	0.00	
NH	1-Jan-13	AGGR	MR-2-05-3200	Entire State	% CPE/TOK/FOK Trouble Report Rate	UNE Specials	No Standard	NA	272.73	NA	22	NA	60.00	272.73	0.00	
NH	1-Jan-13	AGGR	MR-2-05-3341	Entire State	% CPE/TOK/FOK Trouble Report Rate	UNE 2-Wire Digital Loops	No Standard	NA	0.00	NA	2	NA	0.00	0.00	0.00	
NH	1-Jan-13	AGGR	MR-2-05-3342	Entire State	% CPE/TOK/FOK Trouble Report Rate	UNE 2-Wire xDSL Loops	No Standard	NA	1.33	NA	2550	NA	34.00	1.33	0.00	
NH	1-Jan-13	AGGR	MR-2-05-3343	Entire State	% CPE/TOK/FOK Trouble Report Rate	UNE 2-Wire xDSL - Line Sharing	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	MR-2-05-3345	Entire State	% CPE/TOK/FOK Trouble Report Rate	UNE 2-Wire xDSL - Line Splitting	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	MR-3-01-2110	Entire State	% Missed Repair Appointment - Loop	Resale POTS Business	Parity with FP Retail	18.31	17.65	295	17	54	3.00	-0.66	0.00	0.31
NH	1-Jan-13	AGGR	MR-3-01-2120	Entire State	% Missed Repair Appointment - Loop	Resale POTS Residence	Parity with FP Retail	9.30	NA	1462	NA	136	NA	-9.30	0.00	
NH	1-Jan-13	AGGR	MR-3-01-2341	Entire State	% Missed Repair Appointment - Loop	Resale 2-Wire Digital Services	Parity with FP Retail	0.00	NA	1	NA	0	NA	0.00	0.00	

ST	MONTH	CLEC ID	METRIC_ID	GEOGRAPHY	METRIC_DESC	PRODUCT_DESC	STANDARD	FRP PERF	CLEC PERF	FRP DEN	CLEC DEN	FRP NUM	CLEC NUM	DIFF	STANDARD DEV	Z SCORE
NH	1-Jan-13	AGGR	MR-3-01-3112	Entire State	% Missed Repair Appointment - Loop	UNE POTS Loop	Parity with FP Retail	10.81	10.71	1757	84	190	9.00	-0.10	0.00	0.19
NH	1-Jan-13	AGGR	MR-3-01-3144	Entire State	% Missed Repair Appointment - Loop	UNE Platform Business	Parity With FP Retail	18.31	9.26	295	54	54	5.00	-9.05	0.00	1.47
NH	1-Jan-13	AGGR	MR-3-01-3145	Entire State	% Missed Repair Appointment - Loop	UNE Platform Residence	Parity With FP Retail	9.30	4.55	1462	22	136	1.00	-4.76	0.00	0.30
NH	1-Jan-13	AGGR	MR-3-01-3341	Entire State	% Missed Repair Appointment - Loop	UNE 2-Wire Digital Loops	Parity with FP Retail	10.81	NA	1757	NA	190	NA	-10.81	0.00	
NH	1-Jan-13	AGGR	MR-3-01-3342	Entire State	% Missed Repair Appointment - Loop	UNE 2-Wire xDSL Loops	Parity with FP Retail	10.81	11.54	1757	26	190	3.00	0.72	0.00	-0.50
NH	1-Jan-13	AGGR	MR-3-01-3343	Entire State	% Missed Repair Appointment - Loop	UNE 2-Wire xDSL - Line Sharing	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	MR-3-01-3345	Entire State	% Missed Repair Appointment - Loop	UNE 2-Wire xDSL - Line Splitting	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	MR-3-02-2110	Entire State	% Missed Repair Appointment - Central Office	Resale POTS Business	Parity with FP Retail	11.58	0.00	95	6	11	0.00	-11.58	0.00	0.02
NH	1-Jan-13	AGGR	MR-3-02-2120	Entire State	% Missed Repair Appointment - Central Office	Resale POTS Residence	Parity with FP Retail	11.70	NA	188	NA	22	NA	-11.70	0.00	
NH	1-Jan-13	AGGR	MR-3-02-2341	Entire State	% Missed Repair Appointment - Central Office	Resale 2-Wire Digital Services	Parity with FP Retail	0.00	NA	1	NA	0	NA	0.00	0.00	
NH	1-Jan-13	AGGR	MR-3-02-3112	Entire State	% Missed Repair Appointment - Central Office	UNE POTS Loop	Parity with FP Retail	3.13	0.00	64	10	2	0.00	-3.13	0.00	0.66
NH	1-Jan-13	AGGR	MR-3-02-3144	Entire State	% Missed Repair Appointment - Central Office	UNE Platform Business	Parity With FP Retail	11.58	11.11	95	18	11	2.00	-0.47	0.00	0.41
NH	1-Jan-13	AGGR	MR-3-02-3145	Entire State	% Missed Repair Appointment - Central Office	UNE Platform Residence	Parity With FP Retail	11.70	0.00	188	2	22	0.00	-11.70	0.00	
NH	1-Jan-13	AGGR	MR-3-02-3341	Entire State	% Missed Repair Appointment - Central Office	UNE 2-Wire Digital Loops	Parity with FP Retail	3.13	NA	64	NA	2	NA	-3.13	0.00	
NH	1-Jan-13	AGGR	MR-3-02-3342	Entire State	% Missed Repair Appointment - Central Office	UNE 2-Wire xDSL Loops	Parity with FP Retail	3.13	0.00	64	1	2	0.00	-3.13	0.00	
NH	1-Jan-13	AGGR	MR-3-02-3343	Entire State	% Missed Repair Appointment - Central Office	UNE 2-Wire xDSL - Line Sharing	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	MR-3-02-3345	Entire State	% Missed Repair Appointment - Central Office	UNE 2-Wire xDSL - Line Splitting	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	MR-3-03-2100	Entire State	% CPE/TOK/FOK - Missed Appointment	Resale POTS	No Standard	7.83	0.00	805	15	63	0.00	-7.83	0.00	
NH	1-Jan-13	AGGR	MR-3-03-2341	Entire State	% CPE/TOK/FOK - Missed Appointment	Resale 2-Wire Digital Services	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	MR-3-03-3112	Entire State	% CPE/TOK/FOK - Missed Appointment	UNE POTS Loop	No Standard	NA	100.00	NA	104	NA	104.00	100.00	0.00	
NH	1-Jan-13	AGGR	MR-3-03-3140	Entire State	% CPE/TOK/FOK - Missed Appointment	UNE POTS Platform	No Standard	NA	100.00	NA	98	NA	98.00	100.00	0.00	
NH	1-Jan-13	AGGR	MR-3-03-3341	Entire State	% CPE/TOK/FOK - Missed Appointment	UNE 2-Wire Digital Loops	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	MR-3-03-3342	Entire State	% CPE/TOK/FOK - Missed Appointment	UNE 2-Wire xDSL Loops	No Standard	NA	100.00	NA	34	NA	34.00	100.00	0.00	
NH	1-Jan-13	AGGR	MR-3-03-3343	Entire State	% CPE/TOK/FOK - Missed Appointment	UNE 2-Wire xDSL - Line Sharing	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	MR-3-03-3345	Entire State	% CPE/TOK/FOK - Missed Appointment	UNE 2-Wire xDSL - Line Splitting	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	MR-4-01-2100	Entire State	Mean Time To Repair - Total	Resale POTS	Parity with FP Retail	21.11	8.63	2040	23	43070	198.38	-12.49	53.28	3.35
NH	1-Jan-13	AGGR	MR-4-01-2216	Entire State	Mean Time To Repair - Total	Resale Specials (Non DS0 & DS0)	Parity with FP Retail	7.01	16.31	14	3	98	48.92	9.30	7.16	
NH	1-Jan-13	AGGR	MR-4-01-2217	Entire State	Mean Time To Repair - Total	Resale Specials (DS1 & DS3)	Parity with FP Retail	6.11	NA	31	NA	189	NA	-6.11	7.78	
NH	1-Jan-13	AGGR	MR-4-01-2341	Entire State	Mean Time To Repair - Total	Resale 2-Wire Digital Services (ISDN)	Parity with FP Retail	3.73	NA	1	NA	4	NA	-3.73	0.00	
NH	1-Jan-13	AGGR	MR-4-01-3112	Entire State	Mean Time To Repair - Total	UNE POTS Loop	Parity with FP Retail	21.98	8.66	1821	94	40031	814.21	-13.32	55.29	5.00
NH	1-Jan-13	AGGR	MR-4-01-3140	Entire State	Mean Time To Repair - Total	UNE POTS Platform	Parity with FP Retail	21.11	15.50	2040	96	43070	1,487.52	-5.62	53.28	2.03
NH	1-Jan-13	AGGR	MR-4-01-3216	Entire State	Mean Time To Repair - Total	UNE Specials (Non DS0 & DS0)	Parity with FP Retail	7.01	NA	14	NA	98	NA	-7.01	7.16	
NH	1-Jan-13	AGGR	MR-4-01-3217	Entire State	Mean Time To Repair - Total	UNE Specials (DS1 & DS3)	Parity with FP Retail	6.11	5.44	31	41	189	223.18	-0.67	7.78	0.42
NH	1-Jan-13	AGGR	MR-4-01-3341	Entire State	Mean Time To Repair - Total	UNE 2-Wire Digital Loops	Parity with FP Retail	3.73	NA	1	NA	4	NA	-3.73	0.00	
NH	1-Jan-13	AGGR	MR-4-01-5000	Entire State	Mean Time To Repair - Total	Interconnection Trunks (CLEC)	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	MR-4-02-2110	Entire State	Mean Time To Repair - Loop Trouble	Resale POTS Business	Parity with FP Retail	13.53	9.70	295	17	3992	164.89	-3.83	16.14	1.05
NH	1-Jan-13	AGGR	MR-4-02-2120	Entire State	Mean Time To Repair - Loop Trouble	Resale POTS Residence	Parity with FP Retail	24.57	NA	1462	NA	35920	NA	-24.57	61.55	
NH	1-Jan-13	AGGR	MR-4-02-2341	Entire State	Mean Time To Repair - Loop Trouble	Resale 2-Wire Digital Services	Parity with FP Retail	3.73	NA	1	NA	4	NA	-3.73	0.00	
NH	1-Jan-13	AGGR	MR-4-02-3112	Entire State	Mean Time To Repair - Loop Trouble	UNE POTS Loop	Parity with FP Retail	22.34	8.20	1757	84	39245	689.15	-14.13	56.15	5.00
NH	1-Jan-13	AGGR	MR-4-02-3144	Entire State	Mean Time To Repair - Loop Trouble	UNE Platform Business	Parity With FP Retail	13.53	15.66	295	54	3992	845.91	2.13	16.14	5.00
NH	1-Jan-13	AGGR	MR-4-02-3145	Entire State	Mean Time To Repair - Loop Trouble	UNE Platform Residence	Parity With FP Retail	24.57	21.55	1462	22	35920	474.16	-3.02	61.55	0.12
NH	1-Jan-13	AGGR	MR-4-02-3341	Entire State	Mean Time To Repair - Loop Trouble	UNE 2-Wire Digital Loops	Parity with FP Retail	22.34	NA	1757	NA	39245	NA	-22.34	56.15	
NH	1-Jan-13	AGGR	MR-4-02-3342	Entire State	Mean Time To Repair - Loop Trouble	UNE 2-Wire xDSL Loops	Parity with FP Retail	22.34	4.83	1757	26	39245	125.47	-17.51	56.15	5.00
NH	1-Jan-13	AGGR	MR-4-02-3343	Entire State	Mean Time To Repair - Loop Trouble	UNE 2-Wire xDSL - Line Sharing	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	MR-4-02-3345	Entire State	Mean Time To Repair - Loop Trouble	UNE 2-Wire xDSL - Line Splitting	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	MR-4-03-2110	Entire State	Mean Time To Repair - Central Office Trouble	Resale POTS Business	Parity with FP Retail	7.22	5.58	95	6	686	33.48	-1.64	8.16	0.38
NH	1-Jan-13	AGGR	MR-4-03-2120	Entire State	Mean Time To Repair - Central Office Trouble	Resale POTS Residence	Parity with FP Retail	13.15	NA	188	NA	2473	NA	-13.15	23.70	
NH	1-Jan-13	AGGR	MR-4-03-2341	Entire State	Mean Time To Repair - Central Office Trouble	Resale 2-Wire Digital Services	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	MR-4-03-3112	Entire State	Mean Time To Repair - Central Office Trouble	UNE POTS Loop	Parity with FP Retail	12.28	12.51	64	10	786	125.07	0.23	18.60	-0.25
NH	1-Jan-13	AGGR	MR-4-03-3144	Entire State	Mean Time To Repair - Central Office Trouble	UNE Platform Business	Parity With FP Retail	7.22	9.23	95	18	686	166.19	2.01	8.16	-0.88
NH	1-Jan-13	AGGR	MR-4-03-3145	Entire State	Mean Time To Repair - Central Office Trouble	UNE Platform Residence	Parity With FP Retail	13.15	0.64	188	2	2473	1.27	-12.52	23.70	

ST	MONTH	CLEC ID	METRIC_ID	GEOGRAPHY	METRIC_DESC	PRODUCT_DESC	STANDARD	FRP PERF	CLEC PERF	FRP DEN	CLEC DEN	FRP NUM	CLEC NUM	DIFF	STANDARD DEV	Z SCORE
NH	1-Jan-13	AGGR	MR-4-03-3341	Entire State	Mean Time To Repair - Central Office Trouble	UNE 2-Wire Digital Loops	Parity with FP Retail	12.28	NA	64	NA	786	NA	-12.28	18.60	
NH	1-Jan-13	AGGR	MR-4-03-3342	Entire State	Mean Time To Repair - Central Office Trouble	UNE 2-Wire xDSL Loops	Parity with FP Retail	12.28	1.57	64	1	786	1.57	-10.70	18.60	
NH	1-Jan-13	AGGR	MR-4-03-3343	Entire State	Mean Time To Repair - Central Office Trouble	UNE 2-Wire xDSL - Line Sharing	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	MR-4-03-3345	Entire State	Mean Time To Repair - Central Office Trouble	UNE 2-Wire xDSL - Line Splitting	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	MR-4-04-2100	Entire State	% Cleared (all troubles) within 24 Hours	Resale POTS	Parity with FP Retail	76.08	95.65	2040	23	1552	22.00	19.57	0.00	2.15
NH	1-Jan-13	AGGR	MR-4-04-2216	Entire State	% Cleared (all troubles) within 24 Hours	Resale Specials (Non DS0 & DS0)	Parity with FP Retail	92.86	66.67	14	3	13	2.00	-26.19	0.00	
NH	1-Jan-13	AGGR	MR-4-04-2217	Entire State	% Cleared (all troubles) within 24 Hours	Resale Specials (DS1 & DS3)	Parity with FP Retail	93.55	NA	31	NA	29	NA	-93.55	0.00	
NH	1-Jan-13	AGGR	MR-4-04-2341	Entire State	% Cleared (all troubles) within 24 Hours	Resale 2-Wire Digital Services	Parity with FP Retail	100.00	NA	1	NA	1	NA	-100.00	0.00	
NH	1-Jan-13	AGGR	MR-4-04-3112	Entire State	% Cleared (all troubles) within 24 Hours	UNE POTS Loop	Parity with FP Retail	74.41	92.55	1821	94	1355	87.00	18.14	0.00	4.27
NH	1-Jan-13	AGGR	MR-4-04-3140	Entire State	% Cleared (all troubles) within 24 Hours	UNE POTS Platform	Parity with FP Retail	76.08	87.50	2040	96	1552	84.00	11.42	0.00	2.59
NH	1-Jan-13	AGGR	MR-4-04-3216	Entire State	% Cleared (all troubles) within 24 Hours	UNE Specials (Non DS0 & DS0)	Parity with FP Retail	92.86	NA	14	NA	13	NA	-92.86	0.00	
NH	1-Jan-13	AGGR	MR-4-04-3217	Entire State	% Cleared (all troubles) within 24 Hours	UNE Specials (DS1 & DS3)	Parity with FP Retail	93.55	95.12	31	41	29	39.00	1.57	0.00	0.20
NH	1-Jan-13	AGGR	MR-4-04-3341	Entire State	% Cleared (all troubles) within 24 Hours	UNE 2-Wire Digital Loops	Parity with FP Retail	74.41	NA	1821	NA	1355	NA	-74.41	0.00	
NH	1-Jan-13	AGGR	MR-4-04-3342	Entire State	% Cleared (all troubles) within 24 Hours	UNE 2-Wire xDSL Loops	Parity with FP Retail	27.91	100.00	172	27	48	27.00	72.09	0.00	5.00
NH	1-Jan-13	AGGR	MR-4-04-3343	Entire State	% Cleared (all troubles) within 24 Hours	UNE 2-Wire xDSL - Line Sharing	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	MR-4-04-3345	Entire State	% Cleared (all troubles) within 24 Hours	UNE 2-Wire xDSL - Line Splitting	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	MR-4-04-5000	Entire State	% Cleared (all troubles) within 24 Hours	Interconnection Trunks (CLEC)	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	MR-4-05-5000	Entire State	% Out of Service > 2 Hours	Interconnection Trunks (CLEC)	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	MR-4-06-2110	Entire State	% Out of Service > 4 Hours	Resale POTS - Business	Parity with FP Retail	66.24	66.67	237	6	157	4.00	0.42	0.00	-0.41
NH	1-Jan-13	AGGR	MR-4-06-2120	Entire State	% Out of Service > 4 Hours	Resale POTS - Residence	Parity with FP Retail	81.63	NA	1165	NA	951	NA	-81.63	0.00	
NH	1-Jan-13	AGGR	MR-4-06-2216	Entire State	% Out of Service > 4 Hours	Resale Specials (Non DS0 & DS0)	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	MR-4-06-2217	Entire State	% Out of Service > 4 Hours	Resale Specials (DS1 & DS3)	Parity with FP Retail	50.00	NA	2	NA	1	NA	-50.00	0.00	
NH	1-Jan-13	AGGR	MR-4-06-3144	Entire State	% Out of Service > 4 Hours	UNE Platform Business	Parity with FP Retail	66.24	31.58	237	19	157	6.00	-34.67	0.00	2.72
NH	1-Jan-13	AGGR	MR-4-06-3145	Entire State	% Out of Service > 4 Hours	UNE Platform Residence	Parity with FP Retail	81.63	100.00	1165	6	951	6.00	18.37	0.00	-5.00
NH	1-Jan-13	AGGR	MR-4-06-3216	Entire State	% Out of Service > 4 Hours	UNE Specials (Non DS0 & DS0)	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	MR-4-06-3217	Entire State	% Out of Service > 4 Hours	UNE Specials (DS1 & DS3)	Parity with FP Retail	50.00	NA	2	NA	1	NA	-50.00	0.00	
NH	1-Jan-13	AGGR	MR-4-06-5000	Entire State	% Out of Service > 4 Hours	Interconnection Trunks (CLEC)	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	MR-4-07-2110	Entire State	% Out of Service > 12 Hours	Resale POTS - Business	Parity with FP Retail	42.19	0.00	237	6	100	0.00	-42.19	0.00	1.75
NH	1-Jan-13	AGGR	MR-4-07-2120	Entire State	% Out of Service > 12 Hours	Resale POTS - Residence	Parity with FP Retail	63.86	NA	1165	NA	744	NA	-63.86	0.00	
NH	1-Jan-13	AGGR	MR-4-07-2341	Entire State	% Out of Service > 12 Hours	Resale 2-Wire Digital Services	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	MR-4-07-3112	Entire State	% Out of Service > 12 Hours	UNE POTS Loop	Parity with FP Retail	60.87	9.09	1306	33	795	3.00	-51.78	0.00	5.00
NH	1-Jan-13	AGGR	MR-4-07-3144	Entire State	% Out of Service > 12 Hours	UNE Platform Business	Parity with FP Retail	42.19	21.05	237	19	100	4.00	-21.14	0.00	1.59
NH	1-Jan-13	AGGR	MR-4-07-3145	Entire State	% Out of Service > 12 Hours	UNE Platform Residence	Parity with FP Retail	63.86	83.33	1165	6	744	5.00	19.47	0.00	-1.49
NH	1-Jan-13	AGGR	MR-4-07-3341	Entire State	% Out of Service > 12 Hours	UNE 2-Wire Digital Loops	Parity with FP Retail	59.56	NA	1402	NA	835	NA	-59.56	0.00	
NH	1-Jan-13	AGGR	MR-4-07-3342	Entire State	% Out of Service > 12 Hours	UNE 2-Wire xDSL Loops	Parity with FP Retail	60.87	0.00	1306	3	795	0.00	-60.87	0.00	
NH	1-Jan-13	AGGR	MR-4-07-3343	Entire State	% Out of Service > 12 Hours	UNE 2-Wire xDSL - Line Sharing	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	MR-4-07-3345	Entire State	% Out of Service > 12 Hours	UNE 2-Wire xDSL - Line Splitting	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	MR-4-07-5000	Entire State	% Out of Service > 12 Hours	Interconnection Trunks (CLEC)	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	MR-4-08-2110	Entire State	% Out of Service > 24 Hours	Resale POTS Business	Parity with FP Retail	11.81	0.00	237	6	28	0.00	-11.81	0.00	0.06
NH	1-Jan-13	AGGR	MR-4-08-2120	Entire State	% Out of Service > 24 Hours	Resale POTS Residence	Parity with FP Retail	25.58	NA	1165	NA	298	NA	-25.58	0.00	
NH	1-Jan-13	AGGR	MR-4-08-2216	Entire State	% Out of Service > 24 Hours	Resale Specials (Non DS0 & DS0)	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	MR-4-08-2217	Entire State	% Out of Service > 24 Hours	Resale Specials (DS1 & DS3)	Parity with FP Retail	0.00	NA	2	NA	0	NA	0.00	0.00	
NH	1-Jan-13	AGGR	MR-4-08-2341	Entire State	% Out of Service > 24 Hours	Resale 2-Wire Digital Services	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	MR-4-08-3112	Entire State	% Out of Service > 24 Hours	UNE POTS Loop	Parity with FP Retail	23.97	3.03	1306	33	313	1.00	-20.94	0.00	2.97
NH	1-Jan-13	AGGR	MR-4-08-3144	Entire State	% Out of Service > 24 Hours	UNE Platform Business	Parity with FP Retail	11.81	5.26	237	19	28	1.00	-6.55	0.00	0.42
NH	1-Jan-13	AGGR	MR-4-08-3145	Entire State	% Out of Service > 24 Hours	UNE Platform Residence	Parity with FP Retail	25.58	33.33	1165	6	298	2.00	7.75	0.00	-0.92
NH	1-Jan-13	AGGR	MR-4-08-3216	Entire State	% Out of Service > 24 Hours	UNE Specials (Non DS0 & DS0)	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	MR-4-08-3217	Entire State	% Out of Service > 24 Hours	UNE Specials (DS1 & DS3)	Parity with FP Retail	0.00	NA	2	NA	0	NA	0.00	0.00	
NH	1-Jan-13	AGGR	MR-4-08-3341	Entire State	% Out of Service > 24 Hours	UNE 2-Wire Digital Loops	Parity with FP Retail	23.97	NA	1306	NA	313	NA	-23.97	0.00	
NH	1-Jan-13	AGGR	MR-4-08-3342	Entire State	% Out of Service > 24 Hours	UNE 2-Wire xDSL Loops	Parity with FP Retail	23.97	0.00	1306	3	313	0.00	-23.97	0.00	
NH	1-Jan-13	AGGR	MR-4-08-3343	Entire State	% Out of Service > 24 Hours	UNE 2-Wire xDSL - Line Sharing	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	

ST	MONTH	CLEC ID	METRIC_ID	GEOGRAPHY	METRIC_DESC	PRODUCT_DESC	STANDARD	FRP PERF	CLEC PERF	FRP DEN	CLEC DEN	FRP NUM	CLEC NUM	DIFF	STANDARD DEV	Z SCORE
NH	1-Jan-13	AGGR	MR-4-08-3345	Entire State	% Out of Service > 24 Hours	UNE 2-Wire xDSL - Line Splitting	Parity with VAD/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	MR-4-08-5000	Entire State	% Out of Service > 24 Hours	Interconnection Trunks (CLEC)	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	MR-5-01-2100	Entire State	% Repeat Reports within 30 Days	Resale POTS	Parity with FP Retail	12.50	21.74	2040	23	255	5.00	9.24	0.00	-1.56
NH	1-Jan-13	AGGR	MR-5-01-2200	Entire State	% Repeat Reports within 30 Days	Resale Specials	Parity with FP Retail	28.89	0.00	45	3	13	0.00	-28.89	0.00	
NH	1-Jan-13	AGGR	MR-5-01-2341	Entire State	% Repeat Reports within 30 Days	Resale 2-Wire Digital Services	Parity with FP Retail	0.00	NA	1	NA	0	NA	0.00	0.00	
NH	1-Jan-13	AGGR	MR-5-01-3112	Entire State	% Repeat Reports within 30 Days	UNE POTS Loop	Parity with FP Retail	12.50	8.51	2040	94	255	8.00	-3.99	0.00	0.99
NH	1-Jan-13	AGGR	MR-5-01-3140	Entire State	% Repeat Reports within 30 Days	UNE POTS Platform	Parity With FP Retail	12.50	13.54	2040	96	255	13.00	1.04	0.00	-0.49
NH	1-Jan-13	AGGR	MR-5-01-3200	Entire State	% Repeat Reports within 30 Days	UNE Specials	Parity with FP Retail	28.89	24.39	45	41	13	10.00	-4.50	0.00	0.22
NH	1-Jan-13	AGGR	MR-5-01-3341	Entire State	% Repeat Reports within 30 Days	UNE 2-Wire Digital Loops	Parity with FP Retail	12.50	NA	2040	NA	255	NA	-12.50	0.00	
NH	1-Jan-13	AGGR	MR-5-01-3342	Entire State	% Repeat Reports within 30 Days	UNE 2-Wire xDSL Loops	Parity with FP Retail	12.50	25.93	2040	27	255	7.00	13.43	0.00	-2.16
NH	1-Jan-13	AGGR	MR-5-01-3343	Entire State	% Repeat Reports within 30 Days	UNE 2-Wire xDSL - Line Sharing	Parity with VAD/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	MR-5-01-3345	Entire State	% Repeat Reports within 30 Days	UNE 2-Wire xDSL - Line Splitting	Parity with VAD/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	MR-5-01-5000	Entire State	% Repeat Reports within 30 Days	Interconnection Trunks (CLEC)	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	NP-1-01-5000	Entire State	% Final Trunk Groups Exceeding Blocking Standard	CLEC Trunks	See Guidelines	NA	0.00	NA	225	NA	0.00	0.00	0.00	
NH	1-Jan-13	AGGR	NP-1-02-5000	Entire State	% Final Trunk Groups Exceeding Blocking Standard (No Exceptions)	CLEC Trunks	See Guidelines	NA	58.67	NA	225	NA	132.00	58.67	0.00	
NH	1-Jan-13	AGGR	NP-1-03-5000	Entire State	Number Final Trunk Groups Exceeding Blocking Standard - Two (2)	CLEC Trunks	See Guidelines	NA	0.00	NA	NA	NA	0.00	0.00	0.00	
NH	1-Jan-13	AGGR	NP-1-04-5000	Entire State	Number Final Trunk Groups Exceeding Blocking Standard - Three (3)	CLEC Trunks	See Guidelines	NA	0.00	NA	NA	NA	0.00	0.00	0.00	
NH	1-Jan-13	AGGR	NP-2-01-6701	Entire State	% On Time Response to Request for Physical Collocation	Collocation - New Applications	95% on time	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	NP-2-01-6702	Entire State	% On Time Response to Request for Physical Collocation	Collocation - Augment Applications	95% on time	NA	100.00	NA	1	NA	1.00	100.00	0.00	
NH	1-Jan-13	AGGR	NP-2-02-6701	Entire State	% On Time Response to Request for Virtual Collocation	Collocation - New Applications	95% on time	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	NP-2-02-6702	Entire State	% On Time Response to Request for Virtual Collocation	Collocation - Augment Applications	95% on time	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	NP-2-03-6701	Entire State	Average Interval - Physical Collocation	Collocation - New Applications	No Standard	NA	73.00	NA	1	NA	73.00	73.00	0.00	
NH	1-Jan-13	AGGR	NP-2-03-6711	Entire State	Average Interval - Physical Collocation	Collocation Augment Applications not s	No Standard	NA	0.00	NA	0	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	NP-2-03-6712	Entire State	Average Interval - Physical Collocation	Collocation Augment Applications subj	No Standard	NA	44.00	NA	1	NA	44.00	44.00	0.00	
NH	1-Jan-13	AGGR	NP-2-04-6701	Entire State	Average Interval - Virtual Collocation	Collocation - New Applications	No Standard	NA	0.00	NA	0	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	NP-2-04-6702	Entire State	Average Interval - Virtual Collocation	Collocation - Augment Applications - 4	No Standard	NA	0.00	NA	0	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	NP-2-05-6701	Entire State	% On Time - Physical Collocation	Collocation - New Applications	95% on time	NA	100.00	NA	1	NA	1.00	100.00	0.00	
NH	1-Jan-13	AGGR	NP-2-05-6702	Entire State	% On Time - Physical Collocation	Collocation - Augment Applications - 4	95% on time	NA	100.00	NA	1	NA	1.00	100.00	0.00	
NH	1-Jan-13	AGGR	NP-2-06-6701	Entire State	% On Time - Virtual Collocation	Collocation - New Applications	95% on time	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	NP-2-06-6702	Entire State	% On Time - Virtual Collocation	Collocation - Augment Applications - 4	95% on time	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	NP-2-07-6701	Entire State	Average Delay Days - Physical Collocation	Collocation - New Applications	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	NP-2-07-6702	Entire State	Average Delay Days - Physical Collocation	Collocation Augment Applications	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	NP-2-08-6701	Entire State	Average Delay Days - Virtual Collocation	Collocation - New Applications	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	NP-2-08-6702	Entire State	Average Delay Days - Virtual Collocation	Collocation Augment Applications	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-13	AGGR	BI-1-02-1000	Entire State	% DUF in four (4) Business Days	Resale & UNE combined	95% in four (4) Business Days	NA	99.96	NA	96765035	NA	96,729,747.00	99.96	0.00	
NH	1-Jan-13	AGGR	BI-2-01-1000	Entire State	Timeliness of Carrier Bill	Resale & UNE combined	98% in 10 Business Days	NA	100.00	NA	218	NA	218.00	100.00	0.00	
NH	1-Jan-13	AGGR	BI-3-04-1000	Entire State	% CLEC Billing Claims Acknowledged within two (2) Business Days	Resale & UNE combined	95% within two (2) business days after receipt	NA	99.40	NA	1000	NA	994.00	99.40	0.00	
NH	1-Jan-13	AGGR	BI-3-05-1000	Entire State	% CLEC Billing Claims Resolved within 28 Calendar Days After	Resale & UNE combined	95% within 28 Calendar Days after acknowledgement	NA	97.99	NA	1891	NA	1,853.00	97.99	0.00	
NH	1-Jan-13	AGGR	BI-3-07-1000	Entire State	% Full or Partial Denials	Resale & UNE combined	No Standard	NA	63.16	NA	1102	NA	696.00	63.16	0.00	
NH	1-Jan-13	AGGR	BI-3-08-1000	Entire State	% CLEC Billing Claim Credits Not Appearing on the Bill within 45 days	Resale & UNE combined	97.5% within 45 calendar days	NA	100.00	NA	723	NA	723.00	100.00	0.00	
NH	1-Jan-13	AGGR	BI-9-01-1000	Entire State	% Billing Completeness in Twelve Billing Cycles	Resale & UNE combined	96%	NA	100.00	NA	2814365	NA	2,814,443.56	100.00	0.00	
NH	1-Jan-13	AGGR	OD-1-01-1021	Entire State	Average Speed of Answer - Operator Services	Operator Service Center	Parity with FairPoint Retail	0.78	0.82	20934	5498	16352	4,491.00	0.04	0.00	
NH	1-Jan-13	AGGR	OD-1-02-1021	Entire State	Average Speed of Answer - Directory Assistance	Operator Service Center	Parity with FairPoint Retail	1.62	1.08	88113	6138	142862	6,619.00	-0.54	0.00	